

## Alcala, Abigail

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**From:** Jim C [REDACTED]  
**Sent:** Friday, December 29, 2023 3:24 PM  
**To:** eComment  
**Cc:** Jim C  
**Subject:** Proposed increase in Sanitation Services User Charges for City of Santa Ana sanitation services

TO WHOM IT MAY CONCERN;

The proposed increase from \$5.35 per month to \$11.72 per month effective July 1, 2024, is an increase of 45.65% which is outrageous.

The City already has a sales tax of 10.25% which is the highest in Orange County. Most cities in Orange County have a sales tax of 7.75 which is 2.5% lower than the City of Santa Ana.

The City also has a utility user's tax of 5.5% which is charged on Cable TV and Internet services; Electricity; Gas; Mobile Phone ; and all items billed on the Water bill (Basic Service Charge; Water; Refuse; Sanitation; and Sewer Service) My most recent Water bill included \$13.69 utility user's tax, which can be seen to be no insignificant amount when applied to all the other bills enumerated.

In fact the proposed increase to \$11.72 will actually increase by another \$0.65 per month in additional utility user tax.

Very few Cities in Orange County have Utility Users Tax and those which do rarely include all of the services taxed by the City of Santa Ana

I had at one time done research comparing the City of Santa Ana charges for items included in the Water bills with those charged by the Cities of Orange and Garden Grove and found those charged by Santa Ana to be significantly greater. I presented the results to the City Councilman for my Ward at the time and no action was taken. The reason I chose the Cities of Orange and Garden Grove was that I have friends residing in these cities and was able to get copies of their utility bills for the comparison.

I strongly oppose the proposed subject increase and urge the City to find ways to reduce spending instead of constantly increasing charges for services to the residents and property owners.

If it is possible for other cities to provide these same services to their residents at a lower cost, surely the City of Santa Ana should be able to do the same.

I am sending this protest by email and will also send by regular first class mail to:

City of Santa Ana  
Attention: City Clerk  
P. O. Box 1988 M30,  
Santa Ana, CA 92702

Respectfully Submitted,

James B. Cordiel

[REDACTED]  
Santa Ana, CA 92706

5sanitation; Sewer Service Charges;

## Alcala, Abigail

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**From:** Jim Reno <[REDACTED]>  
**Sent:** Friday, December 29, 2023 5:24 PM  
**To:** eComment  
**Subject:** Sanitation Svc. Increase

James Reno  
[REDACTED]

I'm seriously hoping this is a misprint or this is a joke. How can you justify an over 100% increase in 24 when 25, 26, 27 and 28 are small incremental increases?

I vehemently oppose this!!

Sent from my iPhone

## Alcala, Abigail

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**From:** Tuyen Duong [REDACTED]  
**Sent:** Friday, December 29, 2023 10:29 PM  
**To:** eComment  
**Subject:** Re: Sanitation Services User Charges

Dear Recipient,

I'm Tuyen, the resident at 1275 S. Hickory Street, Santa Ana, CA 92707. I'm reaching out to share my thoughts on the proposed increase in the sanitation services charge from \$5.35 to \$11.72. In my opinion, this doubling of the fee doesn't seem justified as the service quality remains unchanged. While a slight increase could be understandable, the proposed amount appears excessively high.

My daily walks with my children to school highlight the poor condition of the pavement, laden with litter and dog waste. Despite my weekly complaints, it seems there's little improvement. It's disheartening to pay a substantial fee for a service that doesn't show signs of enhancement.

Comparing our tax rate of 9.95% to Irvine's 7.75%, the significant difference in cost becomes more apparent. Despite our higher taxes, the community services here seem subpar. I hope these concerns are considered before finalizing any adjustments.

Best regards, Tuyen [REDACTED] Santa Ana, CA 92707



## Alcala, Abigail

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**From:** Fabiola Salgado [REDACTED]  
**Sent:** Saturday, December 30, 2023 1:39 PM  
**To:** eComment  
**Subject:** Sanitation Services Users Charge

Hi City of Santa Ana,

We strongly oppose & disagree with the proposed user charges effective 7/1/2024 & thereafter.

Best regards,

Fabiola Salgado

[REDACTED]  
Address: [REDACTED] Santa Ana, CA 92701

## Alcala, Abigail

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**From:** George Reis [REDACTED]  
**Sent:** Saturday, December 30, 2023 3:16 PM  
**To:** eComment  
**Subject:** Sanitation Services User Charge

I am writing to protest the proposed increase in sanitation services user charges.

The key problem is that the proposal begins with an increase of more than double the current charges! This is a lot to absorb at one time, and can likely be phased in at a slower pace. Additionally, one can easily argue that there are many areas within the city where costs can be reduced to pay for the additional services.

I am sure that everyone who lives, works in, and visits Santa Ana want the city to be as clean as possible. My response isn't to argue against the proposal - just the abruptness of the fee increase.

Please consider either phasing in the additional services and/or finding some of the funding through cost cutting either within this proposal or in other areas of the city budget.

Thank you for reading my feedback on this issue.

George Reis

[REDACTED]  
Santa Ana, CA

## Alcala, Abigail

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**From:** Dana Taylor [REDACTED]  
**Sent:** Saturday, December 30, 2023 8:42 PM  
**To:** eComment  
**Cc:** RMD  
**Subject:** Sanitation Charges and Homeless Encampments

Hello,

I am writing in response to the letter I received today regarding the increase in sanitation charges. I understand that the price of everything has to increase over time due to inflation, however I do not believe that this increase will be solving the underlying issue.

It seems that since Mayor Sarmiento has left office in 2020, the underlying issue has been the significant increase in homeless people camping out in parking lots and behind buildings, leaving trash in gutters and along our streets, passing out on sidewalks that are necessary for those in wheelchairs, throwing garbage and used syringes in grassy area where our children walk to the stores and throwing beer cans over our fences because they "thought it was an empty lot".

I know that programs have been created to try and provide resources and rehousing opportunities through programs such as QOLT and SMART, however I have found time and time again that submitted work orders in the MySantaAna app requests are being closed by "CityNet" with no resolution other than to "call the Santa Ana Community line at (714) 242-3706 to speak with a live dispatcher". Other times, work orders will be closed by "anonymous" posters and the resolution will be "for complaints regarding subjects loitering, please call the Santa Ana Police Department non-emergency". If the posts are answered by QOLT, pictures are attached showing the issue has been solved (which I greatly appreciate).

I have called and submitted multiple work orders through the MySantaAna app for people living in their cars along the street near my house and yet every day they are still there. Trash continues to build on the sidewalks and in the streets. I no longer feel safe walking my children along that street.

The increase in sanitation charges is only a bandaid to the underlying issue that is being pushed off to other departments instead of being handled in that moment. If there is an encampment or people loitering, does whoever is tasked with removing those individuals ensure they clean up the trash they have with them or are they tasked with cleaning it up themselves? If not, this step would drastically reduce the amount of trash and garbage left behind.

I would like to know which department is responsible for ensuring that the work orders submitted through the MySantaAna app are being completed correctly and not being passed on to other departments unnecessarily. If someone would please forward my message to someone who has more information on this matter I would greatly appreciate it.

Thank you,

Dana Taylor

## Alcala, Abigail

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**From:** Christina Roberts [REDACTED]  
**Sent:** Sunday, December 31, 2023 9:43 AM  
**To:** eComment  
**Subject:** Protest To Increase in User Sanitation Charges

To Whom It May Concern:

I am writing to express my protest and frustration regarding the recent suggested increase in Sanitation fees. It has come to my attention that our utility bills are set to rise, and I must vehemently protest this decision.

The timing of this increase could not be more inappropriate, given the current economic challenges faced by many individuals and families. In the midst of rising inflation, job insecurity, and other financial burdens, imposing a higher utility fee places an unjustifiable strain on the community.

I urge you to reconsider this decision as many are already financially struggling. If the fee increase is indeed unavoidable, I urge you to explore alternative measures to lessen the impact on residents who are already grappling with financial difficulties.

I believe in the importance of community engagement and cooperation, and I hope that you will take this email seriously.

Thank you for your attention to this matter.

Sincerely,

Christina Roberts  
[REDACTED]

Santa Ana, CA 92707

## Alcala, Abigail

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**From:** Jeff Shine [REDACTED]  
**Sent:** Sunday, December 31, 2023 10:37 AM  
**To:** eComment  
**Subject:** S.A. Sanitation Services Users Charge

Good morning,

I am writing in regards to the suggested increase in the Sanitation Services User Charge. I understand the costs of running services has increased substantially over the past few years however a suggested increase of 119.1% seems beyond palatable. As the annual inflation rate for FY2023 in the US was 3%-4% an increase from \$5.35/unit to \$5.51-\$5.56 seems much more inline with the overall economy. Raising from \$5.35/unit to \$11.72 is unreal.

As all of us grapple with rising costs (I'm sure you are as well) however more than doubling the cost of services is out of line. Why not lean on Republic and the agreement that was made when the contract for Santa Ana was agreed upon to assist?.

*A key component of the new waste collection agreement is the Clean City Initiative, for which the City Council strongly advocated throughout the process of choosing a waste hauler. Among the Clean City services that Republic will provide:*

- *Proactive and on-call litter cleaning and bulky item removal in the public right of way*
- *250 trash containers citywide on heavily trafficked sidewalks and other public rights-of-way*
- *Sidewalk litter and debris cleaning service*
- *Sidewalk power washing*
- *Washing and sanitizing all trash bins once per year upon customer request*
- *\$50,000 annually to the City to start a Clean Business Initiative*

*On Tuesday, the City Council added to the agreement that certain Clean City Initiative services will start earlier than originally planned.*

*The City Council also added a requirement that Republic provide up to 14 public trashcans for each of the City's 64 neighborhoods, if requested by a Neighborhood Association. These will be emptied weekly with residential waste pickup.*

Thank you for taking the time to read the above. I strongly urge the increase to be reconsidered to be more inline with economic reality.

Jeff Shine  
[REDACTED]

Santa Ana CA 92706

## Alcala, Abigail

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**From:** Moses Yneges [REDACTED]  
**Sent:** Sunday, December 31, 2023 5:16 PM  
**To:** eComment  
**Subject:** Increased Sanitation Services Charges  
**Attachments:** 2023.12.31 (LTCOSA re Sanitation).pdf; Trash Charges Increase.pdf

Please see my attached protest letter.

Thank you,

Moses Yneges

December 31, 2021

Sent by U.S. Mail and Email

The City of Santa Ana  
Attention: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702  
Email: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)

Re: Moses Yneges, [REDACTED] Santa Ana, CA 92703  
Protest to Increase of Santa Ana Sanitation Services Users Charge

Dear City of Santa Ana,

Question: where do I go to find my current sanitation account? I went to <https://www.republicservices.com/municipality/santa-ana-ca> and there's nowhere to log in.

Protest reasons:

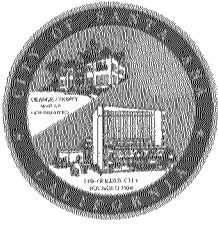
1. There is mention of an ongoing expenditure of \$3.0 million for the introduction of a new street sweeping contract, but there's no indication whether this is more than is currently spent on this service, so this is not really an explanation for the increase in charges.
2. The "key arterial and commercial corridors" will be cleaned more frequently, but again there are no details provided to compare to the current cleaning schedule, or where exactly the more frequent cleaning will be done.
3. There is no definition for "per Unit" on page 3 of 3 where it indicates what the increases will be over the next 5 years. What does "per Unit" mean?

My family and my neighborhood will not see a change in the frequency of street cleaning; and we don't need it to be more than once a week. There are not enough specific details in the enclosed notice for any Santa Ana residents to determine whether there is a legitimate reason for these increases.

P.S.: Please inform the maintenance workers that work on the traffic islands on 17<sup>th</sup> Street, Bristol and Fairview, not to blow dirt, grass, and leaves on cars that are passing by. Too many times I have had my car washed only to have dirt and debris blown on it by a maintenance worker within minutes of having it washed. It's very frustrating. They have no respect for the cars driving by. What if someone has their window open? That person is going to get dirt blown right into their car and if dirt gets in their eyes and they crash, then that's the City's fault. So it's also a safety hazard.

Sincerely,

[REDACTED]  
Moses Yneges



## NOTICE OF PUBLIC HEARING

Concerning proposed changes to the City of Santa Ana Sanitation Services Users Charge

Pursuant to State law, the Santa Ana City Council will hold a public hearing at the time, date, and location specified below to consider increasing the Sanitation Services User Charges for the City's sanitation services.

DATE: February 20, 2024  
TIME: 5:30 p.m.  
LOCATION: City Council Chambers  
22 Civic Center Plaza Santa Ana, CA 92701

If adopted, the increased user charges will become effective on July 1, 2024 and subject to annual user charge adjustments through July 1, 2028.

The public hearing will be conducted in accordance with California Constitution Article XIII D, Section 6 (also known as "Proposition 218"). This notice is being sent to all property owners and customers of record whose parcels receive sanitation services in the City of Santa Ana, who would be subject to the proposed user charge adjustments.

All members of the public are invited to attend the public hearing. Additionally, under Proposition 218, property owners and customers of record may submit a written protest to the proposed user charge changes. Only one protest per parcel is permitted.

Please refer to the "How Can I Participate?" section of this document for instructions on submitting a formal written protest against the proposed action. You may also appear at the public hearing at the date and time specified above. More information is available online at <https://www.santa-ana.org/>.

### HOW CAN I PARTICIPATE?

The City of Santa Ana welcomes your participation and input throughout the process as the City Council considers increasing the user charges and estimated future user charge adjustments explained in this Notice. If you have questions or comments about the increase and estimated future user charges, here is what you can do:

**CALL OR VISIT:** Information on the increase user charges and estimated future user charge adjustments are available for review at the City's Public Works Agency and on our website: <https://www.santa-ana.org> or call 714-647-3380 with questions.

**WRITE OR E-MAIL:** Written protests may be mailed to The City of Santa Ana, Attention: City Clerk, P.O. Box 1988, M30, Santa Ana, CA 92702; delivered in-person to City Hall, 20 Civic Center Plaza, Santa Ana; or e-mailed to [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org). All protests shall include the name, property address, and signature of the person submitting the protest. Oral protests do not count as formal written protests. Only one written protest per parcel is permitted.



**ATTEND THE PUBLIC HEARING:** Written protests may also be submitted at the Public Hearing on February 20, 2024, at 5:30 p.m., in the City Council Chambers at 22 Civic Center Plaza, Santa Ana, CA 92701. All members of the public will have an opportunity to speak and give testimony regarding the proposed sanitation user charges at the Public Hearing; however, only written protests will count toward a majority protest. Written protests must be received before the conclusion of the Public Hearing to be counted. The Public Hearing is subject to being held electronically or by teleconference if required or permitted by national, state and/or local orders as a result of a public health emergency crisis. In this event, information will be provided on the City's website and posted in City Council Chambers.

## **WHY HAVE I RECEIVED THIS NOTICE?**

The City of Santa Ana is presenting the increased user charges for its roadway cleaning and environmental sanitation program services. Property owners and customers of record who would be impacted by these changes are receiving this notice. The City of Santa Ana is dedicated to providing reliable and cost-effective sanitation services to its residents/property owners, and businesses.

## **WHY ARE USER CHARGES INCREASING?**

**BACKGROUND:** The City's roadway cleaning and environmental sanitation programs play a vital role in maintaining the City's cleanliness and hygiene standards. These programs encompass a wide array of services, including street sweeping, abandoned item collection, sidewalk cleaning, and power washing, addressing illegal dumping, and cleaning alleys. Additionally, they ensure compliance with sanitation codes through right-of-way inspections and enforcement activities, as well as the removal of weeds from streets and sidewalks.

Beginning in fiscal year 2025, the City budget reflects several critical changes, including costs for contract maintenance staff to boost sanitation services, and for additional maintenance workers and program support employees. Furthermore, a significant ongoing expenditure of \$3.0 million is earmarked for the introduction of a new street sweeping contract. This contract will enhance service frequency, especially in key arterial and commercial corridors, resulting in quicker response times, benefiting the entire community.

It's imperative to acknowledge the challenges faced by the City. Inflation, economic pressures, and supply chain disruptions have substantially increased costs. Notably, user charge has remained stagnant since 1996, and in 2019, it was reduced, placing additional strain on the City's finances. Despite these hurdles, the City remains dedicated to maintaining high cleanliness standards through strategic investments and efficient utilization of resources.

**BASIS UPON WHICH THE CHARGES WERE CALCULATED:** The City retained SCS Engineers (SCS) to perform a Sanitation Services Users Charge Study. This study included a five-year financial projection of anticipated growth, fund balances and reserve targets, revenues, operations and maintenance expenses, vehicle/equipment replacement expenses, and capital spending. The analysis determined that the City's current user charge revenues will no longer be sufficient to meet the projected financial needs of the City to fund its sanitation services operations. Therefore, a five-year financial management plan was calculated.

SCS determined that sanitation services user charge per unit should increase to a monthly charge of \$11.72 per month in July 2024, billed bi-monthly as \$23.44 per unit per bill. An inflationary-like increase of approximately 3.50% is anticipated to be necessary each July from 2025 to 2028.

The public hearing will include consideration of adopting a resolution that will authorize sanitation user charges and future user charge adjustments for a five-year period commencing July 1, 2024, through June 30, 2029. If approved by the City Council, the proposed user charges noted below in Table A – Sanitation Services User Charges will go into effect on July 1, 2024, including annual user charge adjustments in user charge years two through five.

Any additional increase that exceeds this methodology and the additional user charge increase percentages below, in any year, would be subject to another Proposition 218 noticed public hearing and approval by the City Council.

**Table A: Sanitation Services User Charges**

	Current	Proposed	Year 2	Year 3	Year 4	Year 5
	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29
Implementation Date		July 1, 2024	July 1, 2025	July 1, 2026	July 1, 2027	July 1, 2028
Monthly User Charge per Unit	\$5.35	\$11.72	\$12.13	\$12.56	\$13.00	\$13.45

**PUBLIC HEARING PROCESS**

At the time of the Public Hearing, the City Council will hear and consider all protests and objections to the proposed increases. Oral comments DO NOT qualify as a formal protest unless accompanied by a written protest. Upon conclusion of the hearing, the City Council will evaluate the written protests and consider the adoption of the proposed increases. If written protests are not submitted by at least a majority of identified parcels subject to the proposed adjustments (a “majority protest”), the City Council will be authorized to adopt the proposed user charge. If adopted, the increased user charges will become effective on July 1, 2024, and annual user charge adjustments effective July 1, 2025, through July 1, 2028.

**FOR MORE INFORMATION**

Please visit us at <https://www.santa-ana.org>, to learn more about the proposed user charge changes.

**Alcala, Abigail**

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**From:** Christina Dorsa-Smith [REDACTED]  
**Sent:** Monday, January 1, 2024 3:17 PM  
**To:** eComment  
**Cc:** Amezcua, Valerie; Lopez, Jessie  
**Subject:** City of Santa Ana Sanitation Services Users Charge

I am in receipt of the Notice of Public Hearing concerning proposed changes to the City of Santa Ana Sanitation Services Users Charge and am writing to advise that I strongly OPPOSE the proposed increase.

The residents of Santa Ana have already seen an increased charge for services. Water rates are an example and we pay higher sales tax than other cities.

The proposed change is a 50% increase effective July 1, 2024 per the graph on page 2 and increases every year resulting in a charge of \$13.45 as of July 1, 2028.

The residents of Santa Ana already pay too much in taxes. Other options need to be explored to cover this increase. Perhaps the revenue from Measure X is a better source to cover this expense.

Respectfully,

Christina M. Dorsa-Smith  
[REDACTED]

**Alcala, Abigail**

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**From:** Louis Steers [REDACTED]  
**Sent:** Monday, January 1, 2024 7:46 PM  
**To:** eComment  
**Subject:** Proposed Changes to the City of Santa Sanitation Services Users Charge

I strongly agree that all services are being raised due to cost of doing business, i.e. salaries, fuel, maintenance etc. BUT being a resident of a gated I already pay more for the same reason for services of cleaning streets and picking up trash. So why should we who live in gated communities be charged as individual property owners and also for living in the city of Santa ana? For those living in gated communities do not get our streets swept by the city nor power washed etc. I believe that in this proposal there should be some compensation of a smaller increase for residents that live in gated communities.

sincerely,  
Louis Steers

[REDACTED]  
Santa Ana, CA 92704

## Alcala, Abigail

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**From:** Joe DeCarlo [REDACTED]  
**Sent:** Tuesday, January 2, 2024 11:36 AM  
**To:** eComment  
**Cc:** David Cordero  
**Subject:** opposition to Proposed Santa Ana Sanitation User rate increases for Hearing on February 20, 2024  
**Attachments:** 2024\_01\_02\_11\_22\_47.pdf

Please record my opposition to the proposed 110 % fee increase . The letter says 3.5 % increases but first year is 110 % so the proposal should be tabled as misinformation was given in the notice letter as a cover up to the large increase . Shame on the City

Joe DeCarlo

[REDACTED]  
Owner



3520 Cadillac Avenue, Suite B  
Costa Mesa, CA 92626  
Phone: (714) 751-2787 / Fax: (714) 751-0126  
[www.jdproperty.com](http://www.jdproperty.com)

January 2, 2024

City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702  
[ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)

RE: Proposed Changes to City of Santa Ana Sanitation Services User Charges Hearing  
February 20, 2024, City Council Chambers


To Whom it May Concern:

We object to the increase in sanitation user fees that are scheduled to take effect in July 2024. The fee will increase from \$5.35 per month to \$11.72 per month. That is an increase of over 110% per month. The fee increases should be capped at 3% or 80% of the local CPI, just like the Santa Ana Rent Control Ordinance.

Alternatively, the Santa Ana Rent Control Ordinance should be amended to allow increases that are identical to the City of Santa Ana's sanitation fee increase.

This increase and the proposed 3.5% to occur every year thereafter, is outrageous and unfair.

Sincerely,

  
Joseph DeCarlo  
JD Property Management, Inc.

Costa Mesa, CA 92626

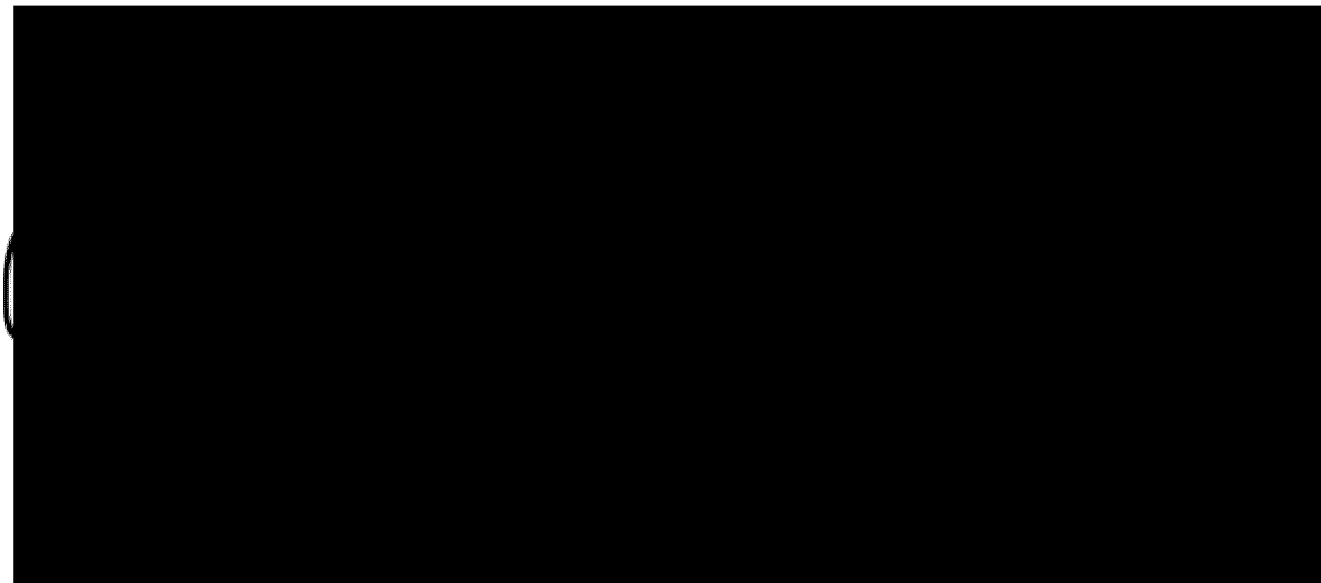
## Alcala, Abigail

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**From:** GLENNA HEISLER <dzitall@aol.com>  
**Sent:** Tuesday, January 2, 2024 12:23 PM  
**To:** eComment  
**Subject:** Sanitation rate increase

Santa Ana taxes are already way too high and I oppose any future rate increases for 2024.  
Glenna Heisler

[REDACTED]  
Santa Ana, CA 92701





## Alcala, Abigail

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**From:** Keith Jorgensen [REDACTED]  
**Sent:** Tuesday, January 2, 2024 2:08 PM  
**To:** eComment  
**Subject:** Written protest to Sanitation Services Rate Hike

To City Clerk of Santa Ana,

I own the property at [REDACTED] in Santa Ana.

I hereby protest the proposed 5 years of rate hike on property owners of Santa Ana properties. We already have our shackles forced on us with your socialist-style rent control in your city, where property owners are continually sacrificing our/their personal livelihoods, as charity to tenants and government of Santa Ana. Since we are subjected to this forced control of needed rent increases during high inflation and rising utility costs, skyrocketing insurance and mortgage rates, you bet we protest this additional rate hike of Sanitation's services!!!

Keith Jorgensen  
[REDACTED]  
Santa Ana Property Owner

## Alcala, Abigail

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**From:** Dana Carter [REDACTED]  
**Sent:** Tuesday, January 2, 2024 2:33 PM  
**To:** eComment  
**Subject:** Protest for Sanitation Services Users Charge increase

To Whom it May Concern,

Please consider this protest for the proposed increase. Regardless of the last time it was increased, it is unacceptable to more than double the charge to residents.

Sincerely,  
*Dana Brown*

[REDACTED], Santa Ana 92707

## Alcala, Abigail

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**From:** Les Goldberg, APR [REDACTED]  
**Sent:** Tuesday, January 2, 2024 5:50 PM  
**To:** eComment  
**Subject:** Protest of Sanitation Rate Hike Proposal

I know it is the law that requires the city to hold public hearings. But it is really just a waste of time, pardon the pun. I have been a resident of Santa Ana for nearly 50 years, I am 80 years old and have attended so many public hearings that I can't count them. The result of each one has always been the same – the plaintiff always wins.

The real question is: What will it take to defeat the rate hike? Despite the stated reasons given for the increases, what are the alternatives, if any, if the city miraculously decided to withdraw this particular proposal?

This letter is really just an opportunity to address my opposition, but I know it will fall on deaf ears and will be initiated as planned July 1.

Les Goldberg  
[REDACTED]

Santa Ana, CA 92707

Signature: Les Goldberg

## Alcala, Abigail

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**From:** Curt Nguyen [REDACTED]  
**Sent:** Wednesday, January 3, 2024 9:41 AM  
**To:** eComment  
**Subject:** Oppose the increase in sanitation services

Name: Cuong Q Nguyen  
Address [REDACTED]  
Santa Ana CA 92703

I write this letter to disapprove the "Proposition 218" which increase the sanitation services User charges.

Cuong Q Nguyen

Sent from Yahoo Mail on Android

## Alcala, Abigail

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**From:** Pam Kiwerski [REDACTED]  
**Sent:** Wednesday, January 3, 2024 10:32 AM  
**To:** eComment  
**Subject:** Sanitation services usage charge

Dear Santa Ana City Clerk:

I have been notified that the city of Santa Ana is considering raising homeowners' charges for sanitation service usage. I vehemently oppose this proposal for the following reasons:

1. It hasn't been that long since usage rates were raised due to a change in service providers.
2. Homeowners got no additional services for that price increase. In fact, sorting items became more complicated and time consuming for residents.
3. It is unreasonable to double costs and then to further increase usage fees over the course of five years.
4. The proposal does not cap increased prices--City Council can entertain additional Proposition 218 proposals seeking to further increase fees in any year.
5. No arguments have been made to adequately explain the need for additional charges as proposed.

Please avoid raising Sanitation Services user charges. Please considering alternative plans that would alleviate some of the financial burdens mentioned in the public hearing notice.

Thank you for considering my feedback,

pamela m. kiwerski (homeowner)

[REDACTED] 92705

electronic signature: pamela m. kiwerski

## Alcala, Abigail

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**From:** Indiana Skywalker [REDACTED]  
**Sent:** Wednesday, January 3, 2024 2:29 PM  
**To:** eComment  
**Subject:** Attention City Clerk Re: Sanitation Services User Charges

Hi City Clerk,

I am writing to express my opposition to the proposed over 100% increase in Sanitation Services User Charges as announced in the recent notice of public hearing.

I understand the need for periodic increases in rates to support the services. However, proposing an over 100% increase seems disproportionately high, especially when considering that inflation, a common benchmark for economic adjustments, typically operates at a lower rate. This substantial jump may post an unnecessary financial strain on residents, and I advocate for a more moderate approach to rate adjustments that aligns with economic realities and ensures fair treatment for the community.

One specific concern I'd like to highlight is the frequency of street sweeping in our neighborhood. As it stands, street sweeping occurs once a week, which is adequate for maintaining cleanliness. Introducing more frequent street sweeping, as implied by the proposed increase in charges, seems extraneous.

I ask you to reconsider the proposed increase and carefully evaluate the necessity of additional sanitation services. I appreciate your attention to this matter and trust that you will prioritize the best interests of our community.

Thank you for your time and consideration.

Signed,

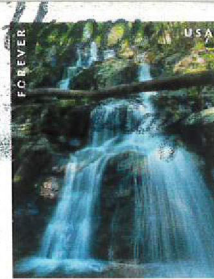
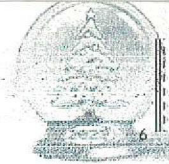
Donald Davis

[REDACTED]  
Santa Ana CA 92705

BEVERLY HILLS - The European styled Two Rodeo Drive  
is one of the most expensive shopping complexes ever  
built

SANTA ANA CA 926

29 DEC 2023 PM 6 L



Dark Hollow Falls, Virginia

Samuel Vance

Santa Ana CA  
92703

RE

Increase of water bill  
from \$5.35 to \$11.72

There is never a good  
excuse to double a  
bill. This shows a  
profound lack of  
forward thinking

BRILLIANT DISTRIBUTING - (310) 479-3544

Post card

City of Santa Ana  
Attention City Clerk  
P.O. Box 1988 M30  
Santa Ana CA 92702

LA-305

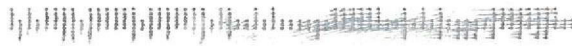
Printed in

Centro Stampa Editoriale

Photo by Justine Hill

92702-198888

DO NOT WRITE BELOW THIS LINE



## Alcala, Abigail

---

**From:** Joe DeCarlo [REDACTED]  
**Sent:** Wednesday, January 3, 2024 5:46 PM  
**To:** eComment  
**Subject:** opposition to Sanitation User Charge increase.. Hearing Feb 20,2024  
**Attachments:** 2024\_01\_03\_17\_42\_19.pdf

Please record my opposition and reasons for opposing per attached sheet  
Joseph DeCarlo



To: ecomment@santa-ana.org  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, Joseph De CARLO, Owner(s)/Authorized Agent of the Owner(s)

of the property located at [REDACTED], Santa Ana, CA 92703,  
(Street Address) (Zip Code)

also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases scheduled thereafter. The fee will increase from \$5.35 per month to \$11.72 per month. This is an increase of over 110% per month. If there will be an increase, it should be capped at 3% or 80% of the local consumer price index (CPI), just like the city's Rent Control Ordinance.

Alternatively, the city's Rent Control Ordinance should be amended to allow increases that are identical to the city's sanitation fee increase.

This proposed increase and the proposed 3.5% increase scheduled to occur every year thereafter, is outrageous and unfair to owners.

[REDACTED]

By:

Date:

1-3-2024

By:

Date:

**Alcala, Abigail**

---

**From:** Mai Bui [REDACTED]  
**Sent:** Wednesday, January 3, 2024 9:09 PM  
**To:** eComment  
**Subject:** Proposed changes to the City of Santa Ana Sanitation Services User Charge

Good morning,

I protest the proposed changes in the City of Santa Ana sanitation services user charge.

Name : Mai Bui

Address [REDACTED], Santa Ana, CA 92707

Thank you,

*MaiBui*

## Alcala, Abigail

---

**From:** mhill realonomics.com [REDACTED]  
**Sent:** Thursday, January 4, 2024 10:41 AM  
**To:** eComment  
**Subject:** Written Protest "City of Santa Ana Sanitation Services Users Charge Adjustments"

**Importance:** High

Address: [REDACTED] CA 92704 [REDACTED]  
Address: [REDACTED] CA 92704 [REDACTED]

Property Owner: Harvard Properties

Property Manager: Realonomics Corporation 2816 E. Coast Hwy #1 Corona del Mar 92625

I am writing to vehemently protest the proposed increase in Sanitation Services in the City of Santa Ana. As a manager overseeing approximately 100 units of commercial and industrial property, the mandatory utilization of a single vendor for sanitation services without the freedom to explore competitive alternatives is a severe injustice imposed upon us.

The exorbitant cost enforced by Republic Services, the sole mandated sanitation company, is nothing short of extortionate. Permit me to present a glaring comparison: In the neighboring city of Costa Mesa, for identical services comprising a 6-yard bin and recycling provision six days a week, the cost stands at a mere \$240 per month. Astonishingly, under Republic Services in Santa Ana, we are subjected to a staggering \$1300 for the same level of service. Such a disproportionate fee structure is indefensible and reeks of exploitation.

The financial burden this places upon property owners is unconscionable. The year-end total for 2023 for the property under protest (Parcel#: 408-152-38 and 408-152-39) amounted to a staggering \$37,374.73. This financial pillage severely impacts property owners, particularly in an area characterized by lower income demographics. It is imperative to recognize that this unjust escalation in costs significantly burdens those who can least afford it.

I implore you to reconsider not only the proposed rate increase but also the mandated restriction that confines us solely to Republic Services. The absence of options and the absence of competitive pricing violate the basic principles of fair market practices. Allowing property owners, the agency to explore and negotiate alternative, more affordable sanitation services is not only fair but essential in rectifying this evident injustice.

The current system not only perpetrates financial harm but also undermines the principles of fairness and justice within our community. It is time for change. I beseech you to prioritize the welfare of Santa Ana's population by revisiting the rate increase proposal and enabling us to advocate for ourselves in securing more reasonable sanitation service options.

Sincerely,

Molly Hill

## Alcala, Abigail

---

**From:** Joe DeCarlo [REDACTED]  
**Sent:** Thursday, January 4, 2024 1:50 PM  
**To:** eComment  
**Subject:** Opposition to Sanitation User fee Increase  
**Attachments:** 2024\_01\_04\_13\_48\_00.pdf

See attached  
Joe DeCarlo

To: ecomment@santa-ana.org  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, Mutah East, Owner(s)/Authorized Agent of the Owner(s)

of the property located at [REDACTED] Santa Ana, CA 92703,  
(Street Address) (Zip Code)

also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases scheduled thereafter. The fee will increase from \$5.35 per month to \$11.72 per month. This is an increase of over 110% per month. If there will be an increase, it should be capped at 3% or 80% of the local consumer price index (CPI), just like the city's Rent Control Ordinance.

Alternatively, the city's Rent Control Ordinance should be amended to allow increases that are identical to the city's sanitation fee increase.

This proposed increase and the proposed 3.5% increase scheduled to occur every year thereafter,

is outrageous and unfair to owners.

By: [REDACTED]

Date:

1-4-2024

By: \_\_\_\_\_

Date: \_\_\_\_\_

The Spaeth Family

[REDACTED]  
Santa Ana, CA 92704

12-29-23

SANTA ANA CITY CLERK  
JAN 8 '24 PM 4:49

The Santa Ana City Council  
22 Civic Center Plaza  
Santa Ana, CA 92701

Dear City Council Members,

I am concerned about the proposed changes to the City of Santa Ana Sanitation Service Users Charge. As a resident of Santa Ana for more than two (2) decades, I am very concerned about such a large increase over the next five (5) years. The price of the monthly User Charge per unit is up more than 120% (more than double the current charges) for the first year (2024-2025). In year five (5) the charge is over 150% the price! This is ~~too~~ drastic of an increase to double the current charges to the proposed charges.

Kindly reconsider this increase in Sanitation Services User Charges for the city's Sanitation Services. When the city changed from WM a few years ago, we were told it was due to the high cost and the new "partner" would reduce the burden ~~that~~ to the city's tax payers. I can understand an increase to keep up with inflation, but not doubling or such a drastic increase for the same service.

Thank you for taking the time to read this letter.

Sincerely,  
The Spaeth Family

SANTA ANA CITY CLERK  
JAN 8 '24 PM 4:50

ROBERT ARMEN

[REDACTED]  
SANTA ANA CA 92705  
1/2/24

PROPERTY ADDRESS:

[REDACTED]  
SANTA ANA CA 92706  
PARCEL #/ACCOUNT #0030423  
PIN 782007

DEAR SANTA ANA COUNCIL MEMBERS:

I AM OPPOSED TO PROPOSED ~~FE~~ INCREASE IN  
SANTA ANA SANITATION SERVICE USERS CHARGES.

THE INCREASE FROM \$5.35 TO 11.72 IS TOO MUCH.

I WOULD AGREE WITH 2-3% INCREASE BUT NOT  
OVER 100%.

PLEASE USE THE MONEY SPENT ON SENDING 2024  
CALENDAR—SEND IT TOWARDS THE SANITATION DEPARTMENT.

SINCERELY

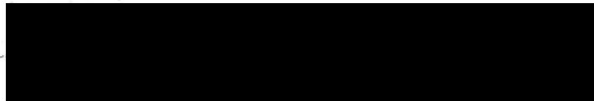
[REDACTED]  
ROBERT ARMEN

SANTA ANA CITY CLERK  
JAN 8 '24 PM4:49

TO THE CITY OF SANTA ANA, ATTENTION CITY CLERK

I PROTEST THE PREPOSED INCREASE OF THE CITY OF SANTA SANITATION SERVICE . THERE HAVE BEEN 7 DIFFERENT ADDITIONS TO OUR TAX BILL.EVERY TIME THERE IS SOME KIND OF COST INCREASE IN THE CITY OF SANTA ANA THE COSTS ARE PASSED ON TO THE PROPERTY OWNERS, LIKE WE ARE THE GO TO PLACE FOR FREE MONEY, AS IF WE HAD A BOTTOM LESS PIT OF MONEY HOLDINGS, WE WORK HARD FOR OUR PAY CHECKS AND YOU GUYS SPEND OUR MONEY, ITS NOT YOURS TO SPEND.WE ARE PAYING SANTA ANA UNIFIED, RANCHO SANTIAGO COM COLLEGE, RANCHO SANTIAGO SANTA ANA SFID NO1, METRO WATER DIST-S A, SPECIAL ASSESSMENT CHARGES,VICTOR CONTROL CHG, MOSQ,IRE ANT ASSMT, MWD WATER STDBY CHG, OC SAN REGIONAO SEWER FEE, MEAN WHILE YOU ARE WASTING MONEY WITH THE COST OF THE TWO BIT RAIL LINE YOU PUT IN SANTA ANA WHICH ONLY SERVES A MINUTE PORTION OF THE CITIZENS OF SANTA ANA, AND THE STUPID BICYCLE LANES IN SOME PARTS OF SANTA ANA, WHEN WE FIRST MOVED INTO SANTA AND THERE WERE NO STREET CLEANING, AND WE DID NOT NEED THEM, WE KEEP OUR STREETS CLEAN FOR THE MOST PART. STREET CLEANING IS NOT NEEDED ATLEAST IN THIS TRAC. IT IS JUST A INCONVENIENCE. SANTA ANA NEVER SEEMS TO PRUNE THE TREES HERE, WE HAD A DEAD TREE HERE OF A COUPLE OF YEARS SO WE HAD TO CALL TO HAVE IT REMOVED. TRY DOING SOME WORK WITHIN SANTA AND INSTEAD OF FINDING WAYS TO INCREASE OUR TAXES. ALSO MEAN WHILE WE HAVE BEEN LIVING IN SANTA ANA SINCE 1973 AND THE ALTON STREET EAST AND WEST OF GREENVILLE HAS GRASS GROWING ON IT AND HAS NOT SEEN ANY REPAIRE AT ALL SINCE WE HAVE LIVED HERE IN SANTA ANA, AND THAT IS JUST ONE OF MANY.

CELSO P. ARCHULETA 3210 SANTA ANA CA, 92704





Anne Etheridge  
2128 N. Greenleaf Street  
Santa Ana, CA 92706

SANTA ANA CITY CLERK  
JAN 8 '24 PM4:49

January 2, 2024

City Of Santa Ana  
Attention: City Clerk  
PO Box 1988, M30  
Santa Ana, CA 92702

Dear Jennifer Hall:

This is regarding a notice I received from the City indicating a desire to increase the Sanitation Services User Charges.

I object to this is the strongest way possible.

If I read the projections properly, it seems the City is planning an increase of more than one hundred percent, from \$5.35 FY 2023/24 to \$11.72 FY 2024/25.

Is this a joke?

This kind of an increase is indicative of poor management and demonstrates a lack of appropriate financial forecasting and planning. To pour salt in this wound, it seems the City was unable to perform these basic management functions and hired an outside consultant (SCS Engineers) to conduct a "study." Who knows how much THAT cost. My guess would be hundreds of thousands of dollars.

I suggest that City management do the job residents are paying for, and not impose additional fees to compensate for performance shortcomings. Take the additional funds you need from payroll, reducing the salaries of those who are not fulfilling the basic functions of their jobs.

Thank you.

  
Anne Etheridge

Richard Wehrt

[REDACTED]  
Santa Ana, Calif. 92705

City of Santa Ana  
Attention City Clerk  
P.O. Box 1988, M30  
Santa Ana, Calif. 92702

Re; Written Protest Against Proposed Sanitation Services Rate Increase  
Affected Property Address: [REDACTED]

Attention City Clerk;

I own the above stated four-plex apartment. **I am apposed to the rate increase for Sanitation.**

I have owned this four-plex for over 50 years. I have worked to control my costs in order to keep my rents at or below market rates. My units are well maintained and I have no problem keeping them rented. I normally only increase rents when a tenant moves out. Lately the state of California and the city of Santa Ana are forcing me to revisit my philosophy about rent increases.

Santa Ana switched waste management companies from Waste Management to Republic Services. Not only was there a rate increase in the services received but the service was so spotty I had to get with Christy Kindig at Public Works to get things working as promised. Then the state of California forces us to have an Organics Recycle Cart and a Regular Recycle Cart. That adds \$162.00 to my already elevated trash bill. Just the other day I was informed that my apartments must have their balconies inspected by a licensed contractor at a cost of \$300-\$500. I am required to have a business license. I pay substantial property tax.

The State and the city pass laws on rent control and at the same time increase the cost of running affordable housing. When will this stop?

Presently I pay \$42.80 every other month for sanitation. You want to more than double it to \$93.76. Help me keep my rents under control and reject this proposal!

Richard Wehrt  
[REDACTED]

Ps. Did anyone really read what I have taken the time to write???

SANTA ANA CITY CLERK  
JAN 8 '24 PM 4:53

Richard Wehrt

[REDACTED]  
Santa Ana, Calif. 92705

City of Santa Ana  
Attention City Clerk  
P.O. Box 1988, M30  
Santa Ana, Calif. 92702

Re; Written Protest Against Proposed Sanitation Services Rate Increase  
Affected Property Address: [REDACTED]

Attention City Clerk;

I own the above stated four-plex apartment. **i am apposed to the rate increase for Sanitation.**

I have owned this four-plex for over 50 years. I have worked to control my costs in order to keep my rents at or below market rates. My units are well maintained and I have no problem keeping them rented. I normally only increase rents when a tenant moves out. Lately the state of California and the city of Santa Ana are forcing me to revisit my philosophy about rent increases.

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The State and the city pass laws on rent control and at the same time increase the cost of running affordable housing. When will this stop?

Presently I pay \$42.80 every other month for sanitation. You want to more than double it to \$93.76. Help me keep my rents under control and reject this proposal!

Richard Wehrt  
[REDACTED]

Ps. Did anyone really read what I have taken the time to write???



SANTA ANA CITY CLERK  
JAN 8 '24 PM4:53

Jim C <jbc.1929@gmail.com>

## Proposed increase in Sanitation Services User Charges for City of Santa Ana sanitation services

1 message

Jim C [REDACTED] Fri, Dec 29, 2023 at 3:24 PM  
To: ecouncil@santa-ana.org  
Cc: Jim C <jbc.1929@gmail.com>  
Bcc: Alex Izoteco Cell [REDACTED] Phil Creps [REDACTED] Noah Arias [REDACTED]

TO WHOM IT MAY CONCERN;

The proposed increase from \$5.35 per month to \$11.72 per month effective July 1, 2024, is an increase of 45.65% which is outrageous.

The City already has a sales tax of 10.25% which is the highest in Orange County. Most cities in Orange County have a sales tax of 7.75 which is 2.5% lower than the City of Santa Ana.

The City also has a utility user's tax of 5.5% which is charged on Cable TV and Internet services; Electricity; Gas; Mobile Phone; and all items billed on the Water bill (Basic Service Charge; Water; Refuse; Sanitation; and Sewer Service). My most recent Water bill included \$13.69 utility user's tax, which can be seen to be no insignificant amount when applied to all the other bills enumerated.

In fact the proposed increase to \$11.72 will actually increase by another \$0.65 per month in additional utility user tax.

Very few Cities in Orange County have Utility Users Tax and those which do rarely include all of the services taxed by the City of Santa Ana

I had at one time done research comparing the City of Santa Ana charges for items included in the Water bills with those charged by the Cities of Orange and Garden Grove and found those charged by Santa Ana to be significantly greater. I presented the results to the City Councilman for my Ward at the time and no action was taken. The reason I chose the Cities of Orange and Garden Grove was that I have friends residing in these cities and was able to get copies of their utility bills for the comparison.

I strongly oppose the proposed subject increase and urge the City to find ways to reduce spending instead of constantly increasing charges for services to the residents and property owners.

If it is possible for other cities to provide these same services to their residents at a lower cost, surely the City of Santa Ana should be able to do the same.

I am sending this protest by email and will also send by regular first class mail to:

City of Santa Ana  
Attention: City Clerk  
P. O. Box 1988 M30,  
Santa Ana, CA 92702

Respectfully Submitted,

[REDACTED]  
James B. Cordiel  
[REDACTED]  
Santa Ana, CA 92706



December 31, 2021

Sent by U.S. Mail and Email

The City of Santa Ana  
Attention: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702  
Email: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)

Re: Moses Yneges [REDACTED] Santa Ana, CA 92703  
Protest to Increase of Santa Ana Sanitation Services Users Charge

Dear City of Santa Ana,

Question: where do I go to find my current sanitation account? I went to <https://www.republicservices.com/municipality/santa-ana-ca> and there's nowhere to log in.

Protest reasons:

1. There is mention of an ongoing expenditure of \$3.0 million for the introduction of a new street sweeping contract, but there's no indication whether this is more than is currently spent on this service, so this is not really an explanation for the increase in charges.
2. The "key arterial and commercial corridors" will be cleaned more frequently, but again there are no details provided to compare to the current cleaning schedule, or where exactly the more frequent cleaning will be done.
3. There is no definition for "per Unit" on page 3 of 3 where it indicates what the increases will be over the next 5 years. What does "per Unit" mean?

My family and my neighborhood will not see a change in the frequency of street cleaning; and we don't need it to be more than once a week. There are not enough specific details in the enclosed notice for any Santa Ana residents to determine whether there is a legitimate reason for these increases.

P.S.: Please inform the maintenance workers that work on the traffic islands on 17<sup>th</sup> Street, Bristol and Fairview, not to blow dirt, grass, and leaves on cars that are passing by. Too many times I have had my car washed only to have dirt and debris blown on it by a maintenance worker within minutes of having it washed. It's very frustrating. They have no respect for the cars driving by. What if someone has their window open? That person is going to get dirt blown right into their car and if dirt gets in their eyes and they crash, then that's the City's fault. So it's also a safety hazard.

Sincerely,

[REDACTED]  
Moses Yneges

## Alcala, Abigail

---

**From:** Bekki <[REDACTED]>  
**Sent:** Friday, January 5, 2024 1:29 PM  
**To:** eComment  
**Subject:** Sanitation Services User Charges

Dear City Clerk,

I am writing to express my deep concern and disappointment regarding the recent announcement of an increase in Sanitation Services User Charges. As a conscientious member of our community, I feel compelled to voice my opposition to this proposed hike, which places an additional burden on the residents who rely on these essential services.

I understand the necessity of funding for maintaining and improving sanitation services, ensuring a clean and healthy environment for our community. However, I believe that the substantial increase in user charges is unjustified and places an undue financial strain on the residents.

I request that you reconsider this decision and engage with the community in a meaningful dialogue. A fair and transparent process that involves public input will help build understanding and support for any necessary changes in the user charges.

I am confident that, through open communication and collaborative efforts, we can find a solution that ensures the sustainability of sanitation services without unduly burdening the residents. I look forward to a positive response and an opportunity for community members to contribute to the decision-making process.

Thank you for your attention to this matter.

Sincerely,

Bekki Coury

[REDACTED]  
Santa Ana, CA 92706  
[REDACTED]

## Alcala, Abigail

---

**From:** Connie Rodriguez [REDACTED]  
**Sent:** Friday, January 5, 2024 1:48 PM  
**To:** eComment  
**Subject:** protest to sanitation Services Charges

Dear City Clerk,

I am writing to express my deep concern and disappointment regarding the recent announcement of an increase in Sanitation Services User Charges. As a conscientious member of our community, I feel compelled to voice my opposition to this proposed hike, which places an additional burden on the residents who rely on these essential services.

I understand the necessity of funding for maintaining and improving sanitation services, ensuring a clean and healthy environment for our community. However, I believe that the substantial increase in user charges is unjustified and places an undue financial strain on the residents.

I request that you reconsider this decision and engage with the community in a meaningful dialogue. A fair and transparent process that involves public input will help build understanding and support for any necessary changes in the user charges.

I am confident that, through open communication and collaborative efforts, we can find a solution that ensures the sustainability of sanitation services without unduly burdening the residents. I look forward to a positive response and an opportunity for community members to contribute to the decision-making process.

Thank you for your attention to this matter.

Sincerely,

Consuelo Rodriguez

[REDACTED]  
Santa Ana, CA 92701

## Alcala, Abigail

---

**From:** Lawrence A. Klein [REDACTED]  
**Sent:** Friday, January 5, 2024 3:51 PM  
**To:** eComment  
**Subject:** Opposition to the proposed increase in sanitation service charges

Dear Mayor and Council Members,

I prepared this letter to declare mine and other residents opposition to the proposed increase in sanitation service charges.

Generally, I support city services rate increases that provide the services residents need.

In this case I am opposed for the following reasons:

1. Recent increases in the water rates have already increased my utility charges through an approximate doubling of the basic service charge. Reducing my water use has little effect on my water bill.
2. The new contract with Republic Services already resulted in an increase in Santa Ana residents' trash collection fees.
3. Santa Ana residents approved a hefty sales tax increase effective April 2019 through Measure X. I think the city should use revenues from that source to pay for added sanitation services charges. I hope that you will consider these arguments against the proposed increases and seek other funds to pay for them.

Sincerely,

Lawrence A. Klein, Ph.D., P.E. [REDACTED] Santa Ana, CA 92706

Christina Dorsa-Smith [REDACTED] Santa Ana, CA 92706

Chris Briskorn, P.E. [REDACTED] Santa Ana, CA 92706

Eric Scandrett [REDACTED], Santa Ana, CA 92706

Susan Falcone [REDACTED] Santa Ana, CA 92706



## Alcala, Abigail

---

**From:** sue grasse <[REDACTED]>  
**Sent:** Friday, January 5, 2024 8:37 PM  
**To:** eComment  
**Subject:** Proposed increase in Sanitation Services

I want to express my concern over the increase in Sanitation Services User changes.

While I understand the need to maintain city sidewalks and streets as well as picking up items that are illegally dumped within our city, I feel the quality of the services needs to increase/improve.

Specifically, I refer to the trash services provided by Republic. Trash pick-up for one or more receptacles may be delayed on regular, not holiday schedule by as much as one day.

If rates are to be raised, please address the quality and promptness of the services.

respectfully,  
Susan Grasse  
Thornton Park NA

## Alcala, Abigail

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**From:** R. D. McIntyre [REDACTED]  
**Sent:** Sunday, January 7, 2024 12:18 PM  
**To:** eComment  
**Cc:** Cherie McIntyre; Justin Hartwell  
**Subject:** Protest against proposed increase in the City of Santa Ana Sanitation Services User Charge Currently Set for Hearing on February 20, 2024.

January 7, 2024

The City of Santa Ana  
Attention: City Clerk

Protest against proposed increase in the City of Santa Ana Sanitation Services User Charge Currently Set for Hearing on February 20, 2024.

**Owner:** Robert D. McIntyre, Trustee of the Robert Donald and Cherie Ann McIntyre Living Trust, U/A dated 8/24/2011  
**Property:** [REDACTED] Santa Ana, CA 92704 [REDACTED]

Ladies and Gentlemen:

We protest against the above-referenced fee increase:

First, the City receives enough revenues now. No increase is warranted. The citizens of this community are over-taxed. The citizens must live within their budgets. So must the City.

Second, our tenants advise that trash collection is poorly provided. No increase is warranted for poor performance.

Third, the proposed increase does not comply with the requirements of California Constitution Article 13 D, Section 6. Among other things, the identified services are in the nature of general governmental services, available to the public at large in substantially the same manner as to property owners.

Very Truly Yours,  
/s/ Robert D. McIntyre

Robert D. McIntyre, Trustee of the Robert Donald and Cherie Ann McIntyre Living Trust, U/A dated 8/24/2011

## Alcala, Abigail

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**From:** viviana olivares [REDACTED]  
**Sent:** Sunday, January 7, 2024 3:08 PM  
**To:** eComment  
**Subject:** Sanitation Charge Increase Written Protest  
**Attachments:** Untitled.pdf

Hello,

Attached is my written protest letter in regards to the increase in costs for sanitation services.

Thank you!

Viviana Olivares

[REDACTED]  
Santa Ana CA 92701

01/07/2023

Owner's Property Address:

[REDACTED]

Santa Ana CA 92701

Protest against proposed changes to the City of Santa Ana Sanitation Services Users Charge

To whom it may concern,

I am writing to express my strong objection to the proposed changes in the sanitation services users charge, specifically the staggering increase from the current rate of \$5.35 per unit to the proposed \$11.72 per month per unit, with additional annual increases of approximately 50 cents.

This proposed hike places an unreasonable financial burden on the residents of our city. Such a drastic increase in fees could significantly impact individuals and families, particularly those already facing economic challenges. It is essential to consider the broader implications of these changes on the community's well-being.

Furthermore, the lack of transparent communication and justification for such a substantial raise is deeply concerning. A comprehensive breakdown outlining the necessity and specifics behind this sharp increase is imperative for us, the users, to understand and evaluate the reasons behind this proposal.

Moreover, the annual increment of approximately 50 cents per unit is unsustainable and exacerbates the financial strain on residents, especially considering the already high proposed initial charge. There should be a more equitable and gradual approach to any fee adjustments that consider the economic realities of our community.

I urge you to reconsider and reassess this proposal, taking into account the impact it will have on residents and their livelihoods. It's crucial to engage the community in these decisions and seek alternative solutions that do not unduly burden the people.

Sincerely,

Viviana Olivares

Robert D. McIntyre  
[REDACTED]  
Laguna Hills, California 92653-6205  
[REDACTED]  
[REDACTED]

SANTA ANA CITY CLERK  
JAN 9 '24 PM 5:59

7 January 2024

PROTEST  
against the proposed increase in the  
City of Santa Ana Sanitation Services User Charge

The City of Santa Ana  
Attention: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Re: Protest against proposed increase in the City of Santa Ana Sanitation Services User Charge Currently Set for Hearing on February 20, 2024.

Owner: Robert D. McIntyre, Trustee of the Robert Donald and  
Cherie Ann McIntyre Living Trust, U/A dated 8/24/2011

Property: [REDACTED]  
[REDACTED]

Ladies and Gentlemen:

We protest against the above-referenced fee increase:

First, the City receives enough revenues now. No increase is warranted. The citizens of this community are over-taxed. The citizens must live within their budgets. So must the City.

Second, our tenants advise that trash collection is poorly provided. No increase is warranted for poor performance.

Third, the proposed increase does not comply with the requirements of California Constitution Article 13 D, Section 6. Among other things, the identified services are in the nature of general governmental services, available to the public at large in substantially the same manner as to property owners.

Very Truly Yours

[REDACTED]  
Robert D. McIntyre, Trustee of the Robert Donald and Cherie Ann McIntyre Living Trust, U/A dated 8/24/2011

cc: Justin Hartwell and Janice Yamamoto

[REDACTED]  
Santa Ana, CA 92704

cc: Apartment Association of Orange County

[REDACTED]  
Santa Ana, CA 92701

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)

of the property located at [REDACTED], Santa Ana, CA 92703,  
(Street Address) (Zip Code)

also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases scheduled thereafter. The fee will increase from \$5.35 per month to \$11.72 per month. This is an increase of over 110% per month. If there will be an increase, it should be capped at 3% or 80% of the local consumer price index (CPI), just like the city's Rent Control Ordinance.

Alternatively, the city's Rent Control Ordinance should be amended to allow increases that are identical to the city's sanitation fee increase.

This proposed increase and the proposed 3.5% increase scheduled to occur every year thereafter, is outrageous and unfair to owners.

By: [REDACTED]

Date:

January 9, 2024

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)

of the property located at [REDACTED], Santa Ana, CA 92705,  
(Street Address) (Zip Code)

also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases scheduled thereafter. The fee will increase from \$5.35 per month to \$11.72 per month. This is an increase of over 110% per month. If there will be an increase, it should be capped at 3% or 80% of the local consumer price index (CPI), just like the city's Rent Control Ordinance.

Alternatively, the city's Rent Control Ordinance should be amended to allow increases that are identical to the city's sanitation fee increase.

This proposed increase and the proposed 3.5% increase scheduled to occur every year thereafter, is outrageous and unfair to owners.

By: [Signature]

January 9, 2024

Date:

By: \_\_\_\_\_

Date: \_\_\_\_\_



To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)  
of the property located at [REDACTED], Santa Ana, CA 92683,  
(Street Address) (Zip Code)  
also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases  
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increase of over 110% per month. If there will be an increase, it should be capped at 3% or 80% of  
the local consumer price index (CPI), just like the city's Rent Control Ordinance.

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identical to the city's sanitation fee increase.

This proposed increase and the proposed 3.5% increase scheduled to occur every year thereafter,  
is outrageous and unfair to owners.

By: [Signature]

Date: January 9, 2024

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)

of the property located at [REDACTED], Santa Ana, CA 92703,  
(Street Address) (Zip Code)

also known as parcel number 198-281-08, hereby object the increase  
(Parcel Number)

in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases scheduled thereafter. The fee will increase from \$5.35 per month to \$11.72 per month. This is an increase of over 110% per month. If there will be an increase, it should be capped at 3% or 80% of the local consumer price index (CPI), just like the city's Rent Control Ordinance.

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By: 

Date: January 9, 2024

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)

of the property located at [REDACTED] Santa Ana, CA 92703,  
(Street Address) (Zip Code)

also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

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By: [Signature]

January 9, 2024

Date:

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)

of the property located at [REDACTED], Santa Ana, CA 92704,  
(Street Address) (Zip Code)

also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases scheduled thereafter. The fee will increase from \$5.35 per month to \$11.72 per month. This is an increase of over 110% per month. If there will be an increase, it should be capped at 3% or 80% of the local consumer price index (CPI), just like the city's Rent Control Ordinance.

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By: [REDACTED]

January 9, 2024  
Date:

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)

of the property located at [REDACTED], Santa Ana, CA 92707,  
(Street Address) (Zip Code)

also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

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By: [REDACTED]

Date: January 9, 2024

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

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(Street Address) (Zip Code)

also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

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January 9, 2024

Date:

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
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Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

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(Street Address) (Zip Code)

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January 9, 2024  
Date:

By: \_\_\_\_\_

Date: \_\_\_\_\_

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Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)  
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also known as parcel number [REDACTED], hereby object the increase  
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By: [REDACTED]  
January 9, 2024  
Date:

By: \_\_\_\_\_  
Date: \_\_\_\_\_



To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

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By: [REDACTED]

Date:

January 9, 2024

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

I/We, JD Property Management, Inc., Owner(s)/Authorized Agent of the Owner(s)  
of the property located at [REDACTED], Santa Ana, CA 92701,  
(Street Address) (Zip Code)  
also known as parcel number [REDACTED], hereby object the increase  
(Parcel Number)

in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases  
scheduled thereafter. The fee will increase from \$5.35 per month to \$11.72 per month. This is an  
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By: [REDACTED]

January 9, 2024

Date:

By: \_\_\_\_\_

Date: \_\_\_\_\_

To: [ecomment@santa-ana.org](mailto:ecomment@santa-ana.org)  
City of Santa Ana  
Attn: City Clerk  
P.O. Box 1988, M30  
Santa Ana, CA 92702

Opposition to Annual Sanitation User Charge Increase  
Hearing Scheduled February 20, 2024, at Santa Ana City Council Chamber

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of the property located at [REDACTED], Santa Ana, CA 92701,  
(Street Address) (Zip Code)

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in sanitation user fees that are scheduled to take effect in July 2024 and all subsequent increases scheduled thereafter. The fee will increase from \$5.35 per month to \$11.72 per month. This is an increase of over 110% per month. If there will be an increase, it should be capped at 3% or 80% of the local consumer price index (CPI), just like the city's Rent Control Ordinance.

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By: [REDACTED]

Date:

January 9, 2024

By: \_\_\_\_\_

Date: \_\_\_\_\_

**Flores, Dora**

---

**From:** Judy Oswald [REDACTED]  
**Sent:** Thursday, January 11, 2024 2:30 PM  
**To:** eComment  
**Subject:** Increase to City of Sanitation Services

**Importance:** High

NO!!!!!!!!!!!!!! My sidewalks are dirty all the time with debris from the city trees. My sidewalks are a trip and fall hazard due to the roots from the city trees. The gutters on Santa Clara between Tustin Ave and Glassell are always filled with trash as is the easement outside the fence of Fairhaven Cemetery. The tree trimmers come and trim the trees and leave a large amount of trimmings behind which the street sweeper pulls his rig around so it doesn't get picked up. I try to take walks and have to avoid trash from people and trees all around my neighborhood, which is off of Santa Clara between Lyon and Wright streets. The sidewalks on Santa Clara have graffiti etched into them that has never been removed. The brand new planter on the corner of Lyon and Santa Clara has become nothing more than a weed patch and garbage collector.

If you would show the residents of Santa Ana that you can and will do a better job then we can discuss an increase in fees. At this time I think you owe us a lot of back work that has been neglected for far too long.

Thank you.

**Judy Oswald**  
Office Manager  
United American Mortgage Corporation  
[REDACTED]  
Costa Mesa, CA 92626

[REDACTED] (office)



SANTA ANA CITY CLERK  
JAN 11 '24 PM4:40

[REDACTED]  
Santa Ana, CA 92701  
June 15, 2022

Dear Sanitation Services Department, (attn: city clerk)

I am writing to express my deep concern regarding the new proposal for sanitation increases in Santa Ana. As the owner of a residential property located at 1601 S. Cedar St, I strongly believe that the proposed 50% increase in sanitation costs is unreasonable and unfair to the residents and property owners of our city.

Furthermore, I have recently learned that Republic Trash, our current sanitation service provider, is also planning to raise their prices due to the implementation of the statewide law, SB 1383. This double increase in sanitation prices will undoubtedly place a significant financial burden on both residents and property owners alike.

In addition to the sanitation cost issue, I would like to bring to your attention the strain that the city's restrictions on rent have placed on housing providers. With the already challenging economic climate, these additional burdens make it increasingly difficult for us to provide quality housing and maintain fair rental prices for our tenants.

I kindly request that you reconsider the proposed sanitation increases and explore alternative solutions that do not place an excessive financial burden on the residents and property owners of Santa Ana.

Thank you for your attention to this matter. I trust that you will take my concerns into serious consideration and work towards finding a fair and reasonable resolution.

Sincerely,

Jeff Jackson  
[REDACTED]

## Alcala, Abigail

---

**From:** Wendy Daniel <wdaniel@essexrealty.com>  
**Sent:** Friday, January 12, 2024 8:06 AM  
**To:** eComment  
**Subject:** Protest of the Proposed Santa Ana Sanitation Fee Increase

Dear Santa Ana City Council,

I am the property manager for Parcel 016-221-07 owned by 1530 HAP Properties LLC at 1530 E. Warner Avenue. On behalf of my client and owner of the parcel, I am submitting this formal written protest against the proposed user charge changes. The proposed changes will more than double the current fees for which my client is currently paying.

Thank you for your consideration.

Wendy Daniel | Property Manager  
**ESSEX REALTY MANAGEMENT, INC.**  
P 949.798.8100 | D 949.553.5123  
17744 Sky Park Circle, Suite 100 | Irvine, CA 92614  
[wdaniel@essexrealty.com](mailto:wdaniel@essexrealty.com) | [essexrealty.com](http://essexrealty.com)

License #01272906 | Broker License #00965485

SANTA ANA CITY CLERK  
JAN 17 '24 PM 4:24

City of Santa Ana  
% City Clerk  
PO Box 1988, M30  
Santa Ana, CA 92702

January 10, 2024

To Whom it May Concern,

We are in receipt of the proposed changes to the *City of Santa Ana Sanitation Services*. Per the proposed chart trash service will more than **DOUBLE** in 2024. Trash is a significant cost for renters and property owners. While most property owners choose to cover trash services for their residents this is not always the case.

The city of Santa Ana has prioritized keeping monthly costs down for Tenant's. In fact, Landlord's are only permitted in increase rents 2.54%. Why should the sanitation department be permitted to allow an increase of OVER 50% for services?

We strongly oppose the proposed user charge changes.

Thank you in advance for your time and consideration.

Sincerely,

A handwritten signature in black ink, appearing to read 'Amber Hall', written in a cursive style.

Amber Hall

[REDACTED]  
Santa Ana, CA 92707

**Flores, Dora**

---

**From:** Ann Williams [REDACTED]  
**Sent:** Saturday, January 13, 2024 1:14 PM  
**To:** eComment  
**Subject:** Proposed Sanitation Fee Increase

Dear Santa Ana City Council:

On February 20, 2024 the city will be holding a public hearing about increasing the sanitation fee 119% per unit starting in 2024.

While this may not seem like a significant amount of money, when multiplied across the number of units in Santa Ana it represents a tremendous burden for property owners.

Additionally, at a time where property owners are limited to raising rents less than 3%, it becomes problematic to increase city service fees by more than 3% and to do so for several years running.

Any effort to raise rates this much - especially on a service used individually by units - should be able to be reflected in any rent increase on a comparable level.

We ask the city to consider another option that works for multifamily housing in an equitable way.

Sincerely,

Ann Williams.

I did not write this letter, but I agree with it wholeheartedly!

In behalf of all property owners, as well as renters like myself,

I am in agreement with this, and adding myself to oppose this proposal!

Thank you.



## Flores, Dora

---

**From:** Pauline Luong <[REDACTED]>  
**Sent:** Monday, January 22, 2024 1:14 AM  
**To:** eComment  
**Subject:** Protest against increased user charges

Khon Dieu Luong  
[REDACTED]

Santa Ana , CA

**Flores, Dora**

---

**From:** Pauline Luong [REDACTED]  
**Sent:** Monday, January 22, 2024 12:57 PM  
**To:** eComment  
**Subject:** Protest against increased user charges

This email is to protest my disgust with the increased user charges. I don't approve of it and hope it will not pass.

Khon Dieu Luong

[REDACTED]  
Santa Ana , CA72707

Khon D. Luong  
January 22, 2024

SANTA ANA CITY CLERK  
JAN 22 '24 AM 10:15

Elizabeth Herrera

Santa Ana, CA 92701

(714) 836-7924

The City of Santa Ana

Attention: City Clerk

PO Box 1988, M30

Santa Ana, CA 92702

Dear Gentleperson(s):

Please allow this letter to serve as my written protest/objection to the proposed user charge adjustments to the City of Santa Ana Sanitation Services. I strenuously protest/object to any increase to the current charge of \$5.35/month.

Respectfully submitted,

Elizabeth Herrera. 1/7/2024

Elizabeth Herrera

TO WHOM IT MIGHT CONCERN:

I HEREBY OFFICIALLY PROTEST THE PLANNED INCREASE OF THE SANITATION SERVICES USER CHARGES FOR THE CITY'S SANITATION SERVICES.

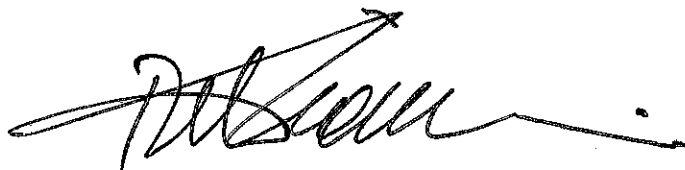
THE PROPOSED INCREASE IS MORE THAN A 100% INCREASE, MAKING IT AN OUTRAGEOUS AND COMPLETELY WRONG!

I AM RETIRED AND CAN'T AFFORD A FEE THAT IS MORE THAN DOUBLE OF WHAT WE PAY NOW.

SO, PLEASE CONSIDER THIS LETTER AS MY OFFICIAL PROTEST AND MY 'NO' VOTE TO THE PROPOSED INCREASE!

ROBERT GIANMINI

[REDACTED]  
SANTA ANA, CA 92707



Jueves 11, 2024

SANTA ANA CITY CLERK  
JAN 22 '24 AM 10:16

Secretaria Municipal de Santa Ana

Por este Medio Hago Constar  
que no estoy de acuerdo con  
subir las Tarifas de Sanitación (Saniamiento)  
Pues como ustedes saben we  
are en una muy grande crisis  
y no creo que sea prudente hacerlo.  
Por ese estoy protestando.

Gracias por Preguntar por una pro-  
testa.

Maria Yolanda Ferrosca

Maria Yolanda Ferrosca

[REDACTED]  
Santa Ana CA 92706.

SANTA ANA CITY CLERK  
JAN 22 '24 AM 10:15

*Jan 15, 2024*

Hello

My name is Candi Sciolaro Koonce. I live at

[REDACTED]  
Santa Ana CA 92705

I am writing because I oppose the doubling of our bimonthly city bill. There are a lot of people on fixed incomes and having a bill double is just not fair. I can see a dollar or two but to double is another story. Our bill is already very high. I am hoping you might see another way to fix the problem. A 100% rate increase is just not acceptable.

Thank you

Sincerely

Candi Sciolaro Koonce

*Candi Sciolaro Koonce*

SANTA ANA CITY CLERK  
JAN 22 '24 AM 10:15

City of Santa Ana  
ATT. City Clerk

Brian Smith  


Santa Ana 92706

I HEREBY PROTEST THE PROPOSED INCREASE  
TO USER CHARGES. WE LIVE ON A FIXED INCOME  
AND HAVE TO LIVE WITHIN OUR MEANS.  
SANTA ANA SHOULD HAVE TO STICK TO A  
BUDGET ALSO.

Thank you  
Brian Smith

**Flores, Dora**

---

**From:** Dana Pham <[REDACTED]>  
**Sent:** Monday, January 22, 2024 6:52 PM  
**To:** eComment  
**Cc:** Dana Pham  
**Subject:** Proposition 218 - Protest

To Whom it may concern:

Residential have been stabilized and their usage have been the same for decades. However, new business owner increased and they used more which damaged existing sewer system and most likely is a place for homeless people. Therefore, you should be increasing user charges on businesses or investor who most willing to pay for their return. Moreover, it is fair for senior people and elders who less likely to use their service. Young people has more capable to pay more if they want to use more service and love to go to stores or restaurants. They should pay more because of their needs; those who use more, pay more. We, homeowner in Santa Ana City don't need that much service. Why do we have to pay more? We understand the inflation is unbearable but this Proposition 218 massive increasing almost doubled from 5.35 to 11.72 is way too much and impact after covid recovery. I strongly disagree with Proposition 218.

Kindest Regards,  
Property Owner  
Dana Pham  
Vu Pham  
[REDACTED]

Parcel number: [REDACTED]  
[REDACTED] Santa Ana, CA 92703



**Flores, Dora**

---

**From:** Gomez Ricardo [REDACTED]  
**Sent:** Tuesday, January 23, 2024 12:51 PM  
**To:** eComment  
**Subject:** Notice of public notice--increasing sanitation fees

Hello,

I got the notice; I am very concern of the more than double of the price per unit from 5.35 to 11.72 starting July 2024.

can you send more information and why should I go with this??

Thank you

My and most other people finances are so difficult as it is. How can I off set this??

Thank you for your understanding and help!

Yours

Ricardo Gomez

People are just as happy as they make up their minds to be.

**Abraham Lincoln**

## Flores, Dora

---

**From:** Alison Rosenbaum <[REDACTED]>  
**Sent:** Tuesday, January 23, 2024 12:43 PM  
**To:** eComment  
**Subject:** Notice regarding City of Santa Ana Sanitation Services users charge

I am writing regarding the notice I received for increased user charges beginning 7/1/24. I have 3 properties in Santa Ana. Since the city made the switch to Republic Services back in July of 2022, I have stopped receiving reliable trash service. I have to call in multiple times per week for all 3 of my properties. The service is so unreliable it has become a total joke. I initially spent hours and hours per week dealing with the company trying to remedy the issue. I have been assigned supervisor after supervisor to help mitigate the issues of missed pick ups, but nothing has solved the problem. At this point, the idea of an increase in the cost seems ridiculous. My bill tripled since Republic Services took over from Waste Management, and I have a new full time job of contacting the service provider to let them know I have had a missed pick up. It is a terrible situation for both me and my tenants. I understand everyone's cost goes up, but this company should provide reliable service before an increase should be considered.

Sincerely,

Alison Rosenbaum  
DRB Riverland, LLC  
[REDACTED]  
Santa Ana Ca. 92706

**Flores, Dora**

---

**From:** Alison Rosenbaum [REDACTED]  
**Sent:** Tuesday, January 23, 2024 12:43 PM  
**To:** eComment  
**Subject:** Notice regarding City of Santa Ana Sanitation Services users charge

I am writing regarding the notice I received for increased user charges beginning 7/1/24. I have 3 properties in Santa Ana. Since the city made the switch to Republic Services back in July of 2022, I have stopped receiving reliable trash service. I have to call in multiple times per week for all 3 of my properties. The service is so unreliable it has become a total joke. I initially spent hours and hours per week dealing with the company trying to remedy the issue. I have been assigned supervisor after supervisor to help mitigate the issues of missed pick ups, but nothing has solved the problem. At this point, the idea of an increase in the cost seems ridiculous. My bill tripled since Republic Services took over from Waste Management, and I have a new full time job of contacting the service provider to let them know I have had a missed pick up. It is a terrible situation for both me and my tenants. I understand everyone's cost goes up, but this company should provide reliable service before an increase should be considered.

Sincerely,

Alison Rosenbaum  
Floral Park Casitas, LLC  
[REDACTED]  
Santa Ana Ca. 92706

**Flores, Dora**

---

**From:** Sameer Mughrabi <wsm.properties.36@gmail.com>  
**Sent:** Wednesday, January 24, 2024 5:07 PM  
**To:** eComment  
**Subject:** City of Santa Ana Sanitation Services Users Charge

Dear City Council of Santa Ana,

I'm writing to express my objection to the proposed increase in user fees for the roadway cleaning and environmental sanitation program services. While I understand the importance of maintaining a clean and healthy environment, I believe the proposed increase is unfair and unreasonable.

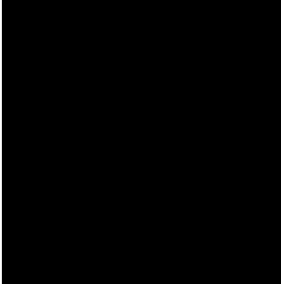
As a resident and taxpayer, I already pay a significant amount of taxes and fees, and an additional increase (by more than 50%) will put a burden on my budget. I believe there are other ways to fund these services without passing the burden to property owners/ residents.

I urge you to reconsider the proposed increase and explore alternative solutions that won't affect the residents. I appreciate your attention to this matter.

Sincerely,

Sameer Mughrabi

Responsible Party for the following properties:



**Flores, Dora**

---

**From:** Elvia Razo <[REDACTED]>  
**Sent:** Sunday, January 28, 2024 6:36 PM  
**To:** eComment  
**Subject:** PROTEST on increasing the Sanitation Service User Charges.

**I PROTEST the increasing of the Sanitation Service User Charge on my property:**

NAME: ELVIA BLANCO RAZO  
ADDRESS: [REDACTED] Santa Ana, CA. 92701  
PARCEL # 010-224-20

[REDACTED]

**Flores, Dora**

---

**From:** Elvia Razo <[REDACTED]>  
**Sent:** Sunday, January 28, 2024 7:57 PM  
**To:** eComment  
**Subject:** PROTEST THE INCREASING OF THE SANITATION SERVICE USER CARGES

**I PROTEST the increasing of the Sanitation Service User Charges for the City's Sanitation services on my property:**

NAME: ELVIA BLANCO RAZO  
ADDRESS: [REDACTED] Santa Ana, CA. 92701  
PARCEL # 010-224-22



**Flores, Dora**

---

**From:** Elvia Razo <ebrazo48@gmail.com>  
**Sent:** Sunday, January 28, 2024 7:59 PM  
**To:** eComment  
**Subject:** PROTEST

**PROTEST the increasing of the Sanitation Service User Charges for the City's Sanitation services on my property:**

NAME: ELVIA BLANCO RAZO  
ADDRESS: [REDACTED] Santa Ana, CA. 92701  
PARCEL # 010-224-08

[REDACTED]

**Flores, Dora**

---

**From:** Elvia Razo <ebrazo48@gmail.com>  
**Sent:** Sunday, January 28, 2024 8:04 PM  
**To:** eComment  
**Subject:** PROTEST

**I PROTEST the increasing of the Sanitation Service User Charges for the City's Sanitation services on my property:**

NAME: ELVIA BLANCO RAZO  
ADDRESS: [REDACTED] Santa Ana, CA. 92701  
PARCEL # 398-031-05

[REDACTED]



**Flores, Dora**

---

**From:** Elvia Razo [REDACTED]  
**Sent:** Sunday, January 28, 2024 8:06 PM  
**To:** eComment  
**Subject:** PROTEST

**i PROTEST the increasing of the Sanitation Service User Charges for the City's Sanitation services on my property:**

NAME: ELVIA BLANCO RAZO  
ADDRESS: [REDACTED] Santa Ana, CA. 92706  
PARCEL # 003-132-25



**Flores, Dora**

---

**From:** Janet NORMAN [REDACTED]  
**Sent:** Monday, January 29, 2024 5:49 PM  
**To:** eComment  
**Subject:** Protest Concerning the proposed changes to the City of Santa Ana Sanitation Services Users Charge

Protest Concerning the proposed changes to the City of Santa Ana Sanitation Services Users Charge

William and Janet Norman

[REDACTED] Santa Ana CA 92706

Signed By: [REDACTED]

## Flores, Dora

---

**From:** Susan Rosenkranz [REDACTED]  
**Sent:** Monday, January 29, 2024 1:14 PM  
**To:** eComment  
**Subject:** Protest Concerning the proposed changes to the City of Santa Ana Sanitation Services Users Charge

Please accept this email protest the one I just sent was missing last digit of my zip code.

See below:

Thanks, Susan Rosenkranz

---

**From:** Susan Rosenkranz  
**Sent:** Monday, January 29, 2024 1:06 PM  
**To:** ecomment@santa-ana.org  
**Subject:** Protest Concerning the proposed changes to the City of Santa Ana Sanitation Services Users Charge

Protest Concerning the proposed changes to the City of Santa Ana Sanitation Services Users Charge

David and Susan Rosenkranz

[REDACTED] Santa Ana CA 92706

Signed By: [REDACTED]

The information in this e-mail and any attachments are for the sole use of the intended recipient and may contain privileged and confidential information. If you are not the intended recipient, any use, disclosure, copying or distribution of this message or attachment is strictly prohibited. If you believe that you have received this e-mail in error, please contact the sender immediately and delete the e-mail and all of its attachments.

01/29/2024

City of Santa Ana Sanitation Services User Charge

Name: Mihi Chen

Property: [REDACTED] Santa Ana, CA. 92703

Vote: NO to increase Sanitation Services User Charge

Signature: [REDACTED]

Dear City Council Members of Santa Ana,

SANTA ANA CITY CLERK  
JAN 31 '24 PM3:07

This letter is regarding the potential increase for the City of Santa Ana Sanitation Services User Charge. As a housing provider, I understand the importance of street sweeping, abandoned item collection, sidewalk cleaning, power washing, addressing illegal dumping, and cleaning alleys in our community. Maintaining our neighborhoods provides a quality of life that we all deserve, especially as tax-paying citizens.

Unfortunately, the current rent control has interrupted many of the necessities our neighborhoods require. As a small business owner, rent control has limited my ability to maintain my property and to get a fair return due to inflation and economic pressures mentioned in the letter issued by the City of Santa Ana and the reason for this potential increase.

The allowable rent increase for September 1, 2023, through August 31, 2024, is 2.54%. This amount does not allow me to recover the increase in my water, gas, and trash bills due to inflation. Property tax, insurance, and maintenance cost are also higher, and now housing providers must pay a Rental Registry Fee. My rents are far below market rent, which was not an issue until rent control prevented me from recovering the cost of inflation.

The City of Santa Ana is now asking property owners to foot the bill for another expense that will make them fall further behind. I do not believe this increase should be placed on the shoulders of property owners who have been limited from recovering costs by reasonably increasing rent. It is unfair to housing providers to enforce rent control and increase fees simultaneously. I do not agree with charging property owners for this potential increase.

Sincerely,

Mihi Chen  
[REDACTED]

01/29/2024

City of Santa Ana Sanitation Services User Charge

Name: Mihi Chen

Property: [REDACTED] Santa Ana, CA. 92703

Vote: NO to increase Sanitation Services User Charge

Signature: [REDACTED]

SANTA ANA CITY CLERK  
JAN 31 '24 PM 3:07

Dear City Council Members of Santa Ana,

This letter is regarding the potential increase for the City of Santa Ana Sanitation Services User Charge. As a housing provider, I understand the importance of street sweeping, abandoned item collection, sidewalk cleaning, power washing, addressing illegal dumping, and cleaning alleys in our community. Maintaining our neighborhoods provides a quality of life that we all deserve, especially as tax-paying citizens.

Unfortunately, the current rent control has interrupted many of the necessities our neighborhoods require. As a small business owner, rent control has limited my ability to maintain my property and to get a fair return due to inflation and economic pressures mentioned in the letter issued by the City of Santa Ana and the reason for this potential increase.

The allowable rent increase for September 1, 2023, through August 31, 2024, is 2.54%. This amount does not allow me to recover the increase in my water, gas, and trash bills due to inflation. Property tax, insurance, and maintenance cost are also higher, and now housing providers must pay a Rental Registry Fee. My rents are far below market rent, which was not an issue until rent control prevented me from recovering the cost of inflation.

The City of Santa Ana is now asking property owners to foot the bill for another expense that will make them fall further behind. I do not believe this increase should be placed on the shoulders of property owners who have been limited from recovering costs by reasonably increasing rent. It is unfair to housing providers to enforce rent control and increase fees simultaneously. I do not agree with charging property owners for this potential increase.

Sincerely,

Mihi Chen

[REDACTED]



**Flores, Dora**

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**From:** Berber-Aceves, Veronica [REDACTED]  
**Sent:** Thursday, February 1, 2024 10:52 AM  
**To:** eComment  
**Subject:** Protest against Proposition 218  
**Attachments:** CamScanner 01-27-2024 20.25.pdf

Good Evening,

Please receive this as my written formal protest against Proposition 218.

Thank you and have a great day,  
Veronica Berber-Aceves

Elva Berber

[REDACTED]  
Santa Ana, CA 92703

To whom it may concern,

We are against Proposition 218. We are against the increase in sanitation services. As it is right now we are paying a lot for the services. The cost of living continues to go up and my salary is not increasing. This increase will cause a hardship as it will continue to excessively increase every year. Please receive this as my formal protest for this proposition and I hope that is proposition does not go through.

Thank you

[REDACTED]  
Elva Berber

Veronica Berber Aceves

[REDACTED]  
Santa Ana, CA 92706

To whom it may concern,

We are against Proposition 218. We are against the increase in sanitation services. As it is right now we are paying a lot for the services. The cost of living continues to go up and my salary is not increasing. This increase will cause a hardship as it will continue to excessively increase every year. Please receive this as my formal protest for this proposition and I hope that is proposition does not go through.

Thank you

[REDACTED]

Veronica Berber Aceves



## Alcala, Abigail

---

**From:** SUSAN BARNHART [REDACTED]  
**Sent:** Thursday, February 1, 2024 5:00 PM  
**To:** eComment  
**Subject:** Protest of City of Santa Ana Sanitation Services

Susan Barnhart  
[REDACTED]  
Santa Ana, CA. 92706

To Public Works Agency,

I received a notice of our Sanitation Services increasing July 1, 2024. Though I appreciate the city takes care of our roadway cleaning and environmental sanitation programs, doubling the amount what we pay today, Feb 1, 2024 from \$5.35 to \$11.72 in July is unreasonable. I understand price increases are necessary, but to doubling the monthly charge is not. Please reconsider and reduce the increase amount. For many in Santa Ana, a \$6.37 increase is a lot, considering everything else has increased dramatically since 2020.

Thank you,

Susan Barnhart

Sent from my iPad

**Alcala, Abigail**

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**From:** Paul Sanford [REDACTED]  
**Sent:** Sunday, February 4, 2024 2:45 PM  
**To:** eComment; Lopez, Jessie; Valentin, David; Amezcua, Valerie; Les Hall; Randy Musser  
**Subject:** Protest Santa Ana protest proposed changes to the City of Santa Ana Sanitation Service users chares.

Dear City Clerk, Public Works, Councilperson Lopez and Mayor Amezcua-

I am protesting the proposed increase in Sanitation fees for 2024 to \$11.72 per user. This increase is over 100% and far above the level of inflation. Further I am requesting an explanation and investigation as to why this increase is being considered. Also, I would like to see the scope of work and bidding process that was involved.

Paul Sanford

[REDACTED]  
Santa Ana, CA 92706  
[REDACTED]

In protest-

Paul Sanford

--

Warm regards,

Paul Sanford

Dear City Council  
I live at [REDACTED]  
Santa Ana, CA 92704. I  
wish to protest the increase  
in sanitation fees. In  
looking at the fees they  
are doubling in cost, the  
first year. In year 5  
they are almost triple  
to cost. They are excessive  
increases. Please do not  
approve them.

Sincerely,  
[REDACTED]

Susan M. TRENDAY



Paul Sanford

SANTA ANA CITY CLERK  
FEB 7 7 24 PM PST

## Protest Santa Ana protest proposed changes to the City of Santa Ana Sanitation Service users chares.

1 message

Paul Sanford

Sun, Feb 4, 2024 at 2:44 PM

To: ecomment@santa-ana.org, "Lopez, Jessie" <jessielopez@santa-ana.org>, "Valentin, David" <DValentin@santa-ana.org>, vamezcua@santa-ana.org, Les Hall <lhall.mail@gmail.com>, Randy Musser <randy.musser@gmail.com>  
Bcc: Jeff Lemay <jlemay100@gmail.com>

Dear City Clerk, Public Works, Councilperson Lopez and Mayor Amezcua-  
I am protesting the proposed increase in Sanitation fees for 2024 to \$11.72 per user. This increase is over 100% and far above the level of inflation. Further I am requesting an explanation and investigation as to why this increase is being considered. Also, I would like to see the scope of work and bidding process that was involved.

Paul Sanford

Santa Ana, CA 92706

In protest,

Warm regards,

Paul Sanford

Response letter to the Santa Ana City Council Regarding Sanitation Fees

February 3, 2024

SANTA ANA CITY CLERK  
FEB 9 '24 AM9:02

It would be very unfair to raise our user fees starting July 2024. As a landlord my trash fees  
Have increased with Republic trash company, plus now need with the new laws to have two more  
Recycle containers! The city cleans our streets unnecessarily every week, causing parking problems  
For my tenants. The parking for the 4 plex apartments is very difficult and having the street cleaning  
Every week is totally unnecessary and just another money event for the city.  
I am trying to keep my rents low to help my tenants and have not raised their rents in years, even with  
my water and trash fees, plus city yearly fees going up.  
I hope the city council will reconsider not adding more fees to apartment owners.

Thank you,

Cheryl Blodgett

Santa Ana, CA 92707

**Flores, Dora**

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**From:** Sergio Cantu [REDACTED]  
**Sent:** Thursday, February 8, 2024 2:03 PM  
**To:** eComment  
**Subject:** Sanitation increase charges

Hello, im Sergio Cantu.

We own the property at: [REDACTED]  
Santa Ana CA 92703

We are shocked, and worried about the notice we received in the mail. About the Sanitation increase charges, beginning July 1, 2024. This unfortunate change would greatly affect us. Due to the fact that, this is a family owned property. We do not have renters, therefore we have no way to leverage the cost of increase charges. As a family, we all participate to pay the mortgage, Taxes and city service fees. We are burly hanging on in these economic times. As it is currently, we already pay more than enough for the sanitation services. We are all very conservative when it comes to water usage and waste disposal. I even called once to see if we can return 3 trash cans back, to get a lower fee on our Refuse service.. as we don't need or use that many trash cans. I was told this is not possible. Therefore we strongly oppose any more future increase charges on our bill.

Thank you  
Cantu Family

# MUNICIPAL UTILITY SERVICES STATEMENT

1/1

## ACCOUNT INFORMATION

3-1299.300

ACCOUNT NUMBER:

SERVICE ADDRESS:

SERVICE PERIOD:

BILLING DATE:

11/28/2023 TO 01/29/2024  
01/29/2024

## ACCOUNT ACTIVITY

LAST BILL	284.90
TOTAL PAID SINCE LAST BILL	-284.90
LATE FEE/ADJUSTMENTS	162.36
BALANCE FORWARD	\$162.36

## NEW CHARGES

Basic Service Charge	121.56
Water	52.00
Utility User Tax	9.55
Refuse	162.36
Sanitation	32.10
Sewer Service Charges	53.24
Total Current Charges	430.81

Total Account Balance Due	593.17
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## ACCOUNT BALANCE

NEW CHARGES DUE BY 02/28/2024	\$430.81
PAST DUE AMOUNT	\$162.36
TOTAL AMOUNT DUE	\$593.17

If past due balance is not paid immediately service is subject to disconnection.

## SPECIAL MESSAGE

My Petition

2-6-24

Feb 7, 2024

SANTA ANA CITY CLERK  
FEB 12 '24 AM 9:02

City of Santa Ana

Proposed Changes to Sanitation Services

Written Protest

Please be advised, I ~~am~~ not in favor of the increase of charges at this time. With the new Sanitation service contract we already had an increase. Property taxes are high enough and to have to pay more is outside of my financial budget.

I VOTE No to the increase |

Thank you

Mary Chappell

[REDACTED]  
Santa Ana, Ca. 92707

[REDACTED]  
2/7/24



TRUYEN VAN NGUYEN

SANTA ANA, CA 92703

Email: [REDACTED]

Parcel # 109-363-23

Feb 12, 2024

CITY CLERK  
CITY OF SANTA ANA  
20 CIVIC CENTER, PLZ  
SANTA ANA, CA 92701

RE: OBJECTION TO THE INCREASED USER CHARGES  
TO WHOM IT MAY CONCERN,

I AM WRITING THIS LETTER TO OBJECT TO THE  
INCREASE IN SANITATION SERVICES USER CHARGES  
THIS INCREASE WOULD ADVERSELY AFFECT MOST,  
THOSE WITH THE LOWEST EARNINGS AND THE  
RETIRED AND ELDERLY.

VERY TRULY YOURS

[REDACTED]

**Flores, Dora**

---

**From:** Jorge Flores <[REDACTED]>  
**Sent:** Monday, February 12, 2024 7:39 PM  
**To:** eComment  
**Subject:** Protest increase fees

Attn City Clerk

My name is Jorge Flores and live at [REDACTED] I am writing to protest the increase in fees for your user charges. The city is constantly raises some kind of fees. Years ago it was sewer fees now it is sanitation fees what is next? The city hired a new Sanitation company the residents should not have to pay extra for the contract that was agreed upon by the city and Republic Services there service is not as good as Waste Management in fact today they didn't pick up the green waste and it is not the first time. People are having a hard time trying to make ends meet we do not want to keep having to pay extra year after year it all adds up. If you impose an extra charge on the water bill or any other type of fees I am sure you will be having residents defaulting on there bill. I urge you not to increase the fees.

Thank you,  
Jorge Flores

## Flores, Dora

---

**From:** Ralph Flores [REDACTED]  
**Sent:** Tuesday, February 13, 2024 6:45 PM  
**To:** eComment  
**Subject:** Formal written protest to proposed changes to the city of Santa Ana Sanitation Services Users Charge

Hello,

I am writing this letter in protest to the proposed changes to the city of Santa Ana's Sanitation Users Charge. As a life long resident of the city I oppose the increases that may occur due to the fact that the city keeps on building apartment buildings witch adds to trash problems increasing. Along with many other reasons I would like to discuss at the hearing I am protesting this proposition.

Thank You,

Ralph A. Flores  
[REDACTED]  
Santa Ana , California, 92704

Ralph A. Flores

**Flores, Dora**

---

**From:** Jeff Harris [REDACTED]  
**Sent:** Tuesday, February 13, 2024 5:12 PM  
**To:** eComment  
**Subject:** Santa Ana Sanitation Service Rate Increase

To whom it may concern,

I manage multifamily apartments in the City of Santa Ana and I want to express my opposition to the proposed sanitation service rate increase being discussed by the City Council on February 20<sup>th</sup>. The Santa Ana RSO has capped our ability to increase rent rates beyond 2.5% under the current CPI calculation; yet the City is also proposing an expense increase of 119% in this new proposal.

The fact that the City is stifling our ability to reasonably keep up with skyrocketing expenses is bad enough, but for the same entity that is capping our ability to recoup expenses to be the same entity contributing to the widening gap between expenses and income is just adding insult to injury. Our property runs very efficiently and yet in 2023 our income was up 4.1% while our expenses were up 10.5%. This is before the Rent Registry Fee has been implemented which is going to further erode our return for investors.

I urge you to deny this astronomical rate increase, at least while the City continues to artificially hamper our ability to recoup expenses.

Thank you,

Jeffrey C. Harris  
Senior Vice President



[REDACTED]  
Laguna Hills, CA 92653-1214  
Ph: [REDACTED]



2/7/24

SANTA ANA CITY CLERK  
FEB 14 '24 PM 3:08

Subject: Urgent Concern: Opposition to Proposed Utility Cost Increase in Santa Ana

To Whom It May Concern:

I hope this letter finds you well. My name is Dennis, and I am a resident of Santa Ana deeply concerned about the recent proposal to more than double the cost of utilities in our city.

In light of the ongoing financial challenges that many residents, including myself, are facing, such a substantial increase in utility costs would place an undue burden on our community. These are unprecedented times, and many individuals and families are already struggling to make ends meet.

Raising the cost of utilities at this juncture could exacerbate the financial strain on residents, potentially leading to hardships that could have long-lasting effects. I urge you to consider the economic circumstances that many Santa Ana residents are navigating and reconsider the proposed utility cost hike.

I understand the need for adequate funding for essential services, but it is crucial to strike a balance that ensures the well-being of our community members. I kindly request that you explore alternative solutions or phased approaches to any necessary adjustments in utility costs.

Thank you for your attention to this matter. I believe that, together, we can find a solution that addresses the city's needs while minimizing the impact on the residents of Santa Ana.

Sincerely,

[REDACTED]  
Dennis Ha

[REDACTED]  
Santa Ana, CA 92707

**Flores, Dora**

---

**From:** Jackie Macias [REDACTED]  
**Sent:** Wednesday, February 14, 2024 7:45 PM  
**To:** eComment  
**Subject:** Sanitation service user charges

This email is to protest the sanitation services user charges for the city sanitation services.

My name is Jacqueline Macias

[REDACTED]  
Santa Ana, CA 92704

Signed,  
Jacqueline Macias

[REDACTED]

**Flores, Dora**

---

**From:** will becker [REDACTED]  
**Sent:** Thursday, February 15, 2024 7:22 PM  
**To:** eComment  
**Subject:** Written protest

I William Becker at residence: [REDACTED] Santa Ana, protest the proposed changes to the City of Santa Ana Sanitation Services Users Charge.

—



William Becker  
[REDACTED]  
Santa Ana Ca 92703

Sent from my iPad

**Flores, Dora**

---

**From:** Kenneth Santamaria [REDACTED]  
**Sent:** Monday, February 19, 2024 1:08 AM  
**To:** eComment  
**Subject:** RE: Proposed changes to the City of Santa Ana Sanitation Services Users Charge  
**Attachments:** Santa Ana Written Protest.docx

This email is on behalf of Jose I Santamaria in response to the proposed changes to the City of Santa Ana Sanitation Service Charge.

Attached will be the written document; the body of this email will also contain the contents of the protest.

Thank you.

Jose I. Santamaria  
[REDACTED]  
Santa Ana, CA 92707

Santa Ana City Clerk  
City of Santa Ana  
P.O. Box 1988, M30  
Santa Ana, CA 92702

RE: Proposed changes to the City of Santa Ana Sanitation Services Users Charge

To whom this will concern,

This letter is written to formally protest the proposed “monthly Sanitation Fee from \$5.35 to \$11.72 per unit, effective July 1, 2024” and “annual adjustment of 3.5% to keep pace with inflation and operational costs”.

I, including my household, do not agree with this increase nor do we want these charges to take effect. I am a senior citizen with a fixed income; inflation on basic necessities, including increases on other public services such as electricity/gas/water, has made a negative impact on the quality of life of my household and I.

Thank you for your time and concern.

Respectfully,

Jose I. Santamaria  
[REDACTED]  
Santa Ana, CA 92707



Jose I. Santamaria  
[REDACTED]  
Santa Ana, CA 92707

Santa Ana City Clerk  
City of Santa Ana  
P.O. Box 1988, M30  
Santa Ana, CA 92702

RE: Proposed changes to the City of Santa Ana Sanitation Services Users Charge

To whom this will concern,

This letter is written to formally protest the proposed “monthly Sanitation Fee from \$5.35 to \$11.72 per unit, effective July 1, 2024” and “annual adjustment of 3.5% to keep pace with inflation and operational costs”.

I, including my household, do not agree with this increase nor do we want these charges to take effect. I am a senior citizen with a fixed income; inflation on basic necessities, including increases on other public services such as electricity/gas/water, has made a negative impact on the quality of life of my household and I.

Thank you for your time and concern.

Respectfully,

Jose I. Santamaria  
[REDACTED]  
Santa Ana, CA 92707

**Flores, Dora**

---

**From:** [REDACTED]  
**Sent:** Monday, February 19, 2024 11:08 PM  
**To:** eComment  
**Subject:** Concerning Sanitation Services Users Charge

Attention City Clerk and City Council Members,

I am writing to the City Clerk and Council member to protest about the proposed changes to the City of Santa Ana Sanitation Services. I know the council members will be having a public hearing tomorrow at 5:30 PM, and I would like to give my opinion on this matter.

Increasing the charge of Sanitation Services from \$5.35 to \$11.72 on the first year is too much. The increase is over 100% increase. The economy is already bad, and now we must pay over 100% more than we used to pay before for Sanitation Services. This is not reasonable; they should start with no more than 3.1 % increase. Inflation is over 3.2 % and cost of living increased only 3.1%, how can you justify increasing our Sanitation services over 100%. The math does not add up.

**I respectfully ask the City council member to not agree with the proposed charges for the Santa Ana Sanitation Services.**

Thank you.

Christine Korthuis  
[REDACTED]  
Santa Ana, CA 92705

## Flores, Dora

---

**From:** Dale Helvig [REDACTED]  
**Sent:** Tuesday, February 20, 2024 11:51 AM  
**To:** eComment; Amezcua, Valerie; Phan, Thai; Vazquez, Benjamin; Lopez, Jessie; Bacerra, Phil; Hernandez, Johnathan; Penaloza, David  
**Cc:** Carvalho, Sonia R.; Hatch, Tom; Mendoza, Steven; Hall, Jennifer  
**Subject:** 2024-02-20 Letter to City Council-Item 44  
**Attachments:** 2024-02-20 Letter to City Council-Item 44.pdf

See attached file.

Dale Helvig  
Resident, Santa Ana

Dale Helvig

Resident, Santa Ana CA 92706

February 20, 2024

Mayor Amezcua and Santa Ana City Councilmembers  
City of Santa Ana  
20 Civic Center Plaza, 8<sup>th</sup> Floor  
Santa Ana CA 92702

**Subject: ITEM 44 – Resolution Adjusting Sanitation Services Users Charge**

I understand that costs continue to rise. But to propose a **Sanitation Services Users Charge** rate increase to commence on July 1, 2024 of 219% is hard to justify. (\$5.35 to \$11.72). At year 5 of the proposal, it is 251% over the current rates!

To put it into perspective: a mom and pop owner of a 4 unit rent control building will see their **Sanitation Services Users Charge** increase \$611.52 per year during the first year, rising to \$777.60 in year 5 of the contract. Some could say this is a small amount to pay but as time marches on the rent control units will continue to suffer. This could eventually lead to the selling of these units to larger entities that can absorb the costs. Worse yet, when the asset is sold the new owners could tear down the rent control units, pay the fees and relocation costs and rebuild with market rate properties. I believe this is a reality that rent control units will face as the cost of doing business continues to rise.

The City of Santa Ana should consider the impacts of these rate adjustments as it applies to rent control units. Some options:

1. The **Sanitation Services Users Charge** should match the allowable rent control rate increase, currently at 2.85%.
2. The **Sanitation Services Users Charge** should be a two-tier schedule, one for rent control units and one for all property owners.
3. The **Sanitation Services Users Charge** should not be charged per unit.

**Disclaimer: I own a single-family home and DO NOT own any rental property.**

Increasing City controlled fees (trash, sanitation, water, user utility tax) to well above approved rent control increases is simply wrong.

Thank you for your thoughtful consideration. Stay safe, stay healthy.

Respectfully,

  
Dale A Helvig  
Resident, Santa Ana

## Flores, Dora

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**From:** Nathaniel Greensides [REDACTED]  
**Sent:** Tuesday, February 20, 2024 2:38 PM  
**To:** eComment  
**Cc:** Hernandez, Johnathan  
**Subject:** Re: Public Hearing Agenda Item 44 2024-Feb-20 City Council Meeting

**\*\*Correction:** I remain vigilant of staunch opposition by those who vehemently oppose participation in any publicly funded services provided for the general health and welfare of all residents of our city; but may not, however, actually reside in our city or ever even step foot in our city despite holding title to real estate for which tenants pay the **all of the property costs on a pass through basis via rent.**

On Tue, Feb 20, 2024 at 2:08 PM Nathaniel Greensides <[myneci90@gmail.com](mailto:myneci90@gmail.com)> wrote:

Dear City Council,

I write to you as the Ward 5 ETAC Commissioner. City staff mentioned and shared about this matter to ETAC and therefore I wish to weigh in.

I believe it is important first to visit what this fee and service covers: maintenance, sanitation, and safety of public roads and right of ways.

Our public streets receive a lot of use, that is no mistake. Our current budget for street sanitation has not changed since 1996 and we all know that the world because of inflation has only gotten more expensive. The current fee is insufficient for a city our size. I am generally in favor of increasing the fee for the much needed services of keeping our streets clean and sanitary.

I have, however, reviewed the complaints of those who have submitted their opposition thus far to such a marked increase. Upon review, many individuals who have submitted opposition to the fee increases are older folks who own their own residences and properties in the city. I propose that there be a means tested manner of ensuring that residents who cannot afford the increase may apply for a reduction or an exemption to the increases. Alternatively, rolling out different tiers of increases to various types of taxable entities in our city should be established so that the services may continue to be provided. Additionally, I believe there needs to be consideration and creation of public-private partnerships where neighborhoods and communities may provide their own road and safety sanitation services above the base level services provided to the city but might otherwise be barred from doing so by current codes of law.

I remain vigilant of staunch opposition by those who vehemently oppose participation in any publicly funded services provided for the general health and welfare of all residents of our city; but may not, however, actually reside in our city or ever even step foot in our city despite holding title to real estate for which tenants pay the property taxes on a pass through basis.

Sincerely,

Nate Greensides  
Ward 5 Commissioner  
Ward 5 resident



**Flores, Dora**

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Sincerely,

Nate Greensides  
Ward 5 Commissioner  
Ward 5 resident

01/19/2024

City of Santa Ana Sanitation Services User Charge

Name: Mihi Chen

Property: [REDACTED] Santa Ana, CA. 92703

Vote: NO to increase Sanitation Services User Charge

Signature: [REDACTED]

Dear City Council Members of Santa Ana,

This letter is regarding the potential increase for the City of Santa Ana Sanitation Services User Charge. As a housing provider, I understand the importance of street sweeping, abandoned item collection, sidewalk cleaning, power washing, addressing illegal dumping, and cleaning alleys in our community. Maintaining our neighborhoods provides a quality of life that we all deserve, especially as tax-paying citizens.

Unfortunately, the current rent control has interrupted many of the necessities our neighborhoods require. As a small business owner, rent control has limited my ability to maintain my property and to get a fair return due to inflation and economic pressures mentioned in the letter issued by the City of Santa Ana and the reason for this potential increase.

The allowable rent increase for September 1, 2023, through August 31, 2024, is 2.54%. This amount does not allow me to recover the increase in my water, gas, and trash bills due to inflation. Property tax, insurance, and maintenance cost are also higher, and now housing providers must pay a Rental Registry Fee. My rents are far below market rent, which was not an issue until rent control prevented me from recovering the cost of inflation.

The City of Santa Ana is now asking property owners to foot the bill for another expense that will make them fall further behind. I do not believe this increase should be placed on the shoulders of property owners who have been limited from recovering costs by reasonably increasing rent. It is unfair to housing providers to enforce rent control and increase fees simultaneously. I do not agree with charging property owners for this potential increase.

Sincerely,

Mihi Chen

[REDACTED]



01/29/2024

**City of Santa Ana Sanitation Services User Charge**

Name: Mihi Chen

Property: [REDACTED] Santa Ana, CA. 92703

Vote: NO to increase Sanitation Services User Charge

Signature: [REDACTED]

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Sincerely,

Mihi Chen

[REDACTED]



**Flores, Dora**

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**From:** walter ayala <[REDACTED]>  
**Sent:** Tuesday, February 20, 2024 4:00 PM  
**To:** eComment  
**Subject:** NO a la proposicion 218

Envio mi protesta en desacuerdo con el aumento deseado por uds.  
Como es que hay dinero para los homeless quienes consumen droga,  
cometen abusos callejeros y tengo que mantenerlos con mi impuesto?  
Estamos hablando de un aumento de mas de 110%, y acaso no les va agenerar ingreso la concesion  
de terrenos a los inversionistas quienes estan construyendo por donde se les da la gana gracias a  
las aprobaciones que uds les hacen.

Por lo consiguiente: NO ESTOY DE ACUERDO CON EL AUMENTO DE LOS SERVICIOS

Glicerio Ayala Orderes.

[REDACTED] santa ana,92706.

**Flores, Dora**

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**From:** Mike Maguire, Jr. [REDACTED]  
**Sent:** Tuesday, February 20, 2024 4:53 PM  
**To:** eComment  
**Subject:** Michael Maguire No On Prop 218

Hi,

I live at [REDACTED] Santa Ana and I am opposed to prop 218 to raise prices for refuse removal by Republic.

Thank you for your time.

Thank You,

Mike Maguire Jr.  
Newport Signs & Graphics | [REDACTED] santa ana, ca 92705  
e [REDACTED]  
p [REDACTED]

**Flores, Dora**

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**From:** Steve <[REDACTED]>  
**Sent:** Tuesday, February 20, 2024 6:19 PM  
**To:** eComment  
**Subject:** Prop 218 Waste price increase - Santa Ana

I object that the price increase be approved for one specific reason. The families on fixed incomes in Santa Ana will not be able to afford trash pickup at their Santa Ana residence.

Thank you and good day,

Steve Widdoss  
Santa Ana Resident

## Flores, Dora

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**From:** John Duran <[REDACTED]>  
**Sent:** Tuesday, February 20, 2024 11:32 PM  
**To:** eComment  
**Subject:** Protest against sanitation services users charge

City council members,

My name is John Duran, and I have been a lifelong Santa Ana resident. I currently reside at 1442 S Olive St. My wife and I enjoy a modest life with our three children.

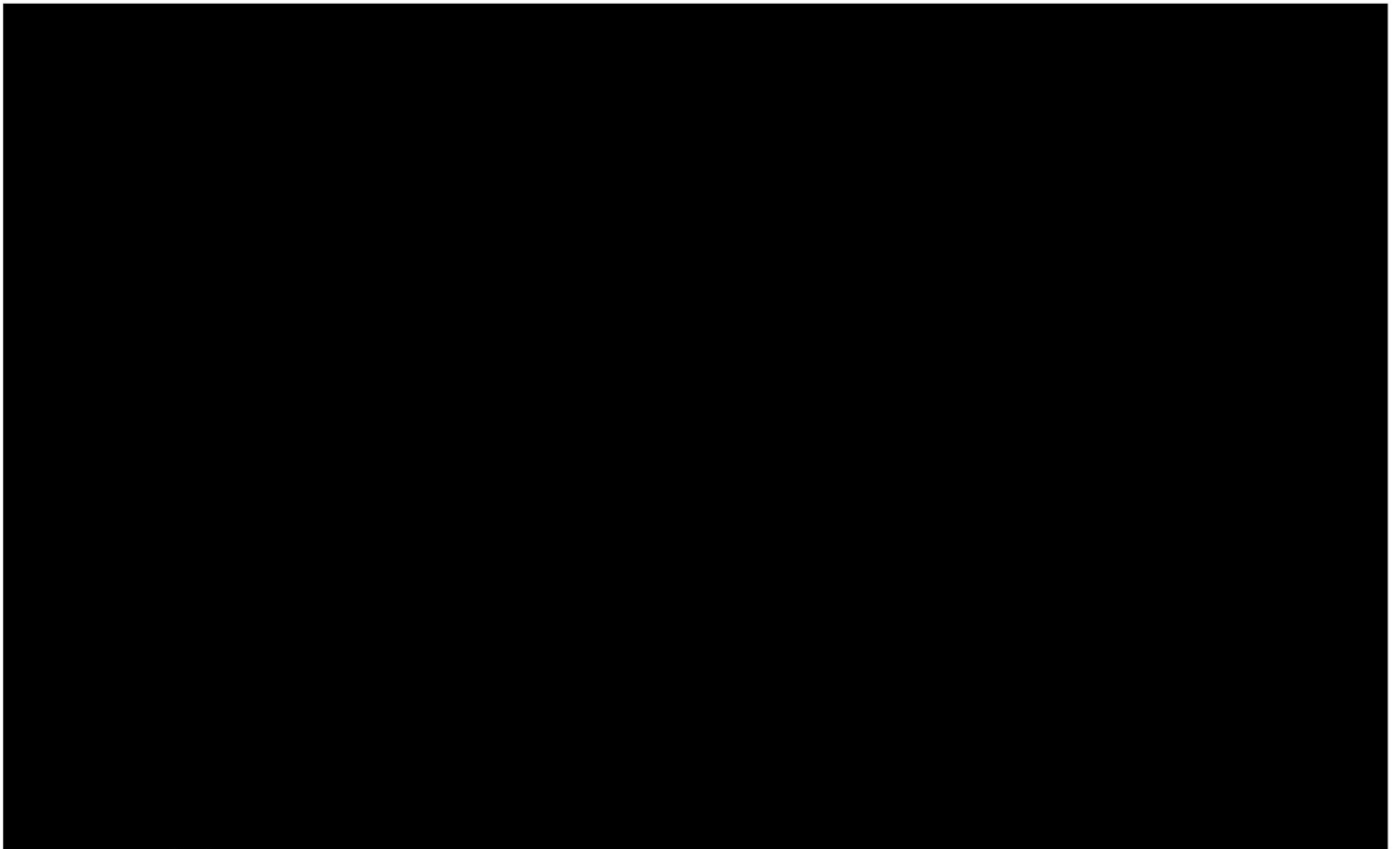
The city shouldn't raise fees because there is no guarantee conditions will improve. Maybe the sanitation costs wouldn't be as high if the city didn't welcome "unhoused" individuals who urinate and defecate where they please. Although I don't advocate for any tax increases, the city would have a better argument raising the sales tax to offset the increase in sanitation costs because the burden would be shared by all those who benefit from the sanitation services. By raising the rates of homeowners and home renters, you leave out the people who put a strain on the services and don't pay into public works.

Don't focus on taking care of the fringe element of our city like bicyclists and trolly car enthusiasts. It would be better if you flushed the tax money spent on increasing bike lanes and technology from the late 1800s.

The city can't expect sanitation to improve while nurturing vagrancy, and thus we "users" shouldn't be asked to pay more.

Thank you,

John Duran



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Sent from my iPhone