

CITY HALL

Homelessness Update



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Homeless Update
City Manager's Office
February 1, 2022

Overview

- QOLT Activity and Highlights
- SMART Program and Staff Introductions
- Point-in-Time Count – New Date
- Homeless Services Provided by the City of Santa Ana
- Homeless Navigation Center Update



Introduction



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Quality of Life Team (QOLT)



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December 2021

Total Contacts :	251 (up from 222 in November)
Clean Ups Conducted	307 (Compared to 189 in November)
Arrests/Citations	61 (Compared to 81 in November)
Shelter Placements	69 Individuals



January Highlights

- Hart Park and Santiago Creek multi-agency outreach and clean-up
- Union Pacific Railroad Tracks near St. Gertrude between Grand and Standard
- Judge Carter Tours Santa Ana sites



SMART



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SMART

- The Santa Ana Multi-disciplinary Homeless Response Team
 - Operates 7 days a week
 - From 8:00 am to 9:00 pm
 - Calls to the Police and Fire Departments regarding non-criminal or non-emergency homeless related situations are transferred to CityNet dispatch
 - Specially trained response teams are dispatched to address and engage with the homeless population

- Community Line – 714-242-3706



SMART

DEC 1, 2021 - JAN 24, 2022

SANTA ANA, CALIFORNIA



City Net



PROJECT-TO-DATE TOTALS

773

OUTREACH CONTACTS

253

CASE MANAGEMENT

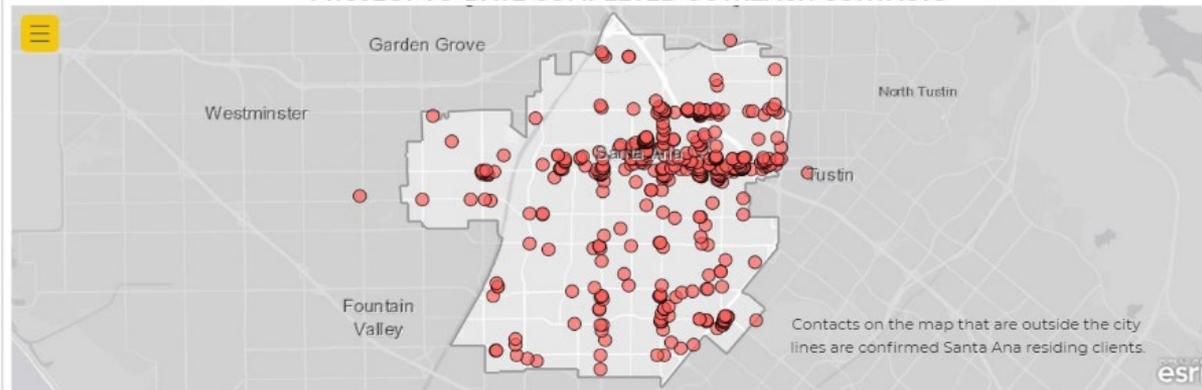
102

STREET EXITS

34

COVID-19 ENGAGEMENTS

PROJECT-TO-DATE COMPLETED OUTREACH CONTACTS



PROJECT-TO-DATE CALLS DISPATCHED

- Community Calls
- First Responders
- mySantaAna
- Proactive Contact



859

Calls Dispatched



Introduction of SMART Staff

- Brad Fieldhouse
 - President/Executive Director
- Yolie Negrete
 - Regional Program Supervisor
- Meg Munoz
 - Regional Program Supervisor
- Aimee Hurtado
 - Lead Case Manager



Point-in-Time Count



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Benefits of the Point-In-Time Count

- Provides the public an opportunity to get involved and learn about homelessness and the available resources and services
- Opportunity to reconcile and update the Veteran Registry and bring us one step closer to ending veteran homelessness
- Opportunity to count families and transitional age youth experiencing homelessness and connect them to needed resources



Key Dates

Central Service Planning Area (SPA) - February 22nd

Virtual LIVE Volunteer Training

- February 18th 2pm - 4pm
- February 17th 6pm - 8pm
- February 12th 8am - 10am
- February 11th 9am - 11am

These meetings require registration at
www.everyonecountsoc.org



Volunteer Shifts – AM and PM

- Deployment Center Setup and Cleanup
- Team Captain and Field Survey Volunteers
- Central SPA needs 60 Team Captains and an additional 180 individuals per shift
- Teams of 3-4 people
- 4:30 a.m. to 9 a.m. & 6:30 to 11 p.m.



Homeless Services by the City of Santa Ana



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Shelter and Housing

- Interim Shelter - The Salvation Army Hospitality House (75 beds)
- Interim Shelter - The Link on Commonwealth (100 beds)
- Interim Family Motel Program
- Santa Ana's NEW Homeless Navigation Center on Carnegie (200 beds)
* opening soon
- Permanent Supportive Housing – Affordable housing with wrap-around supportive services (434 Units)
- Rental Assistance Funding –(HUD) Emergency Solutions Grant
- Special Purpose Vouchers - (647 Vouchers – 512 Tenant-Based and 135 Project-Based)



Homeless Navigation Center Update



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Construction Updates



Homeless Navigation Center



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Questions?



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