

Middleton, Samuel

From: Dave Leon <dave@LOCKOUTMUSICSTUDIOS.COM>
Sent: Monday, February 20, 2023 10:23 PM
To: eComment
Subject: Comment on item #19 council meeting 2/21/23

My name is Dave Leon and my business has numerous locations in Downtown Santa Ana. I want to give my support for Jose Romo keeping the clean and safe contact. Jose has been in a part of the city for many years and I know he and his team care about the downtown businesses, residence and customers. He looks out for the city and his company does a great job!

Thank You,
Dave Leon
Lockout Music Studios
www.lockoutmusicstudios.com
(714) 931-1406



Middleton, Samuel

From: Ryan Wagner <ryan@culinarylabschool.com>
Sent: Monday, February 20, 2023 4:04 PM
To: eComment
Subject: Downtown Santa Ana Clean & Safe Program

Hello,

I am writing to express my support for the Clean and Safe Program and to urge the City Council to approve the agreement to extend the program.

I own and operate a culinary school at 4th Street Market. My team is headquartered on 4th Street near the market. As a business owner, the safety of my team and students is of the highest priority. The cleanliness of the surrounding streets and buildings is critical to our ability to attract customers to our school.

The homeless community in the area spreads trash and leaves messes on the streets. Taggers frequent the area and leave their marks. The Clean and Safe Program has been successful in cleaning up the streets in the early mornings so that we can run our business in a clean environment during the day. The security guards provide a safer journey for students and staff to come and go from our school. If anything, we need additional security, not less.

Cutting this program will hurt our business and make it harder to exist in Santa Ana. I urge the council to extend the program and support a clean and safe environment in the downtown.



Ryan Wagner
Founder
626-926-4226
[Website](#) | [Facebook](#) | [Instagram](#) | [YouTube](#) | [Yelp](#)
CulinaryLab Cooking School

February 20, 2023

City of Santa Ana
Mayor and City Council
20 Civic Center Plaza
Santa Ana, CA 92701

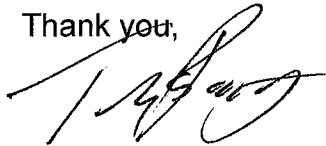
RE: Clean & Safe Program Agreement with DTSA Services for Downtown Santa Ana

Dear Mayor and City Council,

I am writing this letter in full support of our current Clean and Safe services program. The downtown porters, pressure washers, and security guards do an excellent job making our downtown community appealing, vibrant, and safe for everyone. I see them every day constantly cleaning and taking care of the public areas. They also do an excellent job closing the streets and cleaning during and after major events.

Please approve the agreement with DTSA Services to provide Clean and Safe services to Downtown Santa Ana.

Thank you,

A handwritten signature in black ink, appearing to read 'Tyson Pruong', written over the 'Thank you,' text.

Tyson Pruong
Local Event Coordinator
204 E. 4th Street, suite A2
Santa Ana, CA 92701
657-282-2707

February 20, 2023

City of Santa Ana
Mayor and City Council
20 Civic Center Plaza
Santa Ana, CA 92701

RE: Clean & Safe Program Agreement with DTSA Services for Downtown Santa Ana

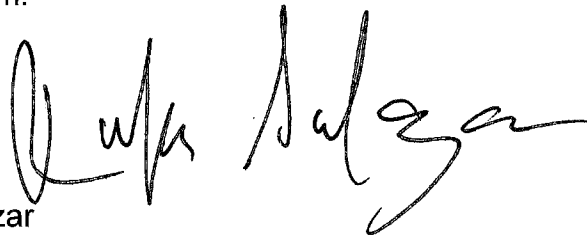
Dear Mayor and City Council,

Downtown Santa Ana is the county seat and hearth of Orange County. We have great businesses, culture and history. We have become a destination for local residents and visitors. The Clean and Safe Downtown Santa Ana Program is a top priority for all residents, business owners and visitors. Our current team is responsible for keeping up with the demands of the area's cleanliness, and keeping the public right of way free of trash, litter and so much more.

Our Downtown team works diligently while also assisting residents, employees, and visitors daily. I see every day our great crew at work. They show a passion for Downtown and understand the importance of making positive impacts to our community.

Please approve the agreement with DTSA Services for Downtown Santa Ana Clean and Safe Program.

Sincerely,

A handwritten signature in black ink, appearing to read "Ruben Salazar". The signature is fluid and cursive, with the first name "Ruben" and last name "Salazar" clearly distinguishable.

Ruben Salazar
Santa Ana resident
Manager
The Blue Lot
119 N. Bush Street
Santa Ana, CA 92701
949-235-7323

Middleton, Samuel

From: Mimi Mar <mimi.mar@thepizzapress.com>
Sent: Sunday, February 19, 2023 1:16 PM
To: eComment
Subject: Downtown Clean & Safe program

Hello:

I am writing regarding the Downtown Clean & Safe program. Please keep this program going. I feel very safe walking around DTSA and so do my customers. It is vital for people to feel safe when visiting an area. DTSA has worked hard over the years to promote the local Arts, the dining and shopping experiences, the night life and a safe place to work and live here.

As more people move to live in DTSA, it is imperative to keep Downtown Clean & Safe program. I urge you to vote for the continued funding for this program.

Thank you,

PIZZA PRESS

THE
PIZZA PRESS
Mimi Mar
Manager - Santa Ana Location
117 W 4th Street, Santa Ana, CA 92701
Tel: • Store (714) 760-4425 • Cell (714) 273-8210
mimi.mar@thepizzapress.com <https://www.thepizzapress.com/location/santa-ana-ca/>

Middleton, Samuel

From: Modesto Briseno <modestobriseno@gmail.com>
Sent: Friday, February 17, 2023 9:24 PM
To: eComment
Subject: re: Downtown Santa Ana Clean & Safe Program Approval

To whom it may concern:

I am writing to let you know that I am in full support of the approval of the Downtown Santa Ana Clean & Safe program. As an organizer for many events in Downtown Santa Ana, I have seen the positive impact this group has had on our events for many years.

I thank you for taking the time to read my comment on this matter.

--

Best Regards,

Modesto Briseño

Viva La Vida Santa Ana
Stanford Sound & Stage
Santa Ana Artwalk Organizer
Kilson Street

Middleton, Samuel

From: Allen Moon <allenscottmoon@gmail.com>
Sent: Friday, February 17, 2023 1:11 PM
To: eComment
Subject: Clean & Safe Program Support

Hi,

I have lived in the heart of DTSA for 12 years. I emphatically urge the City Council to approve the Agreement with DTSA Services.

Without it, the area would be unsustainably dirty and unsafe. So much progress has been started in these last few years and the results seem to be taking form. Without safety and cleanliness, all efforts would be wasted.

Sincerely,

Allen Moon

Middleton, Samuel

From: Danielle Holloway McCarthy <dmccarthy@amcliving.com>
Sent: Friday, February 17, 2023 11:07 AM
To: eComment
Subject: IMPORTANT: SUPPORT Downtown Clean & Safe Program

Good Morning Members of the City Council,

I am an active property management professional in the beautiful Santa Ana community. I am writing to express my support for the Downtown Clean and Safe Program. It is VITAL to our community's success and without it, things would be a disaster! Please authorize the City Manager to execute an agreement with DTSA Services for the Downtown Santa Ana Clean & Safe Program.

Agreement with DTSA Services for Downtown Santa Ana Clean & Safe Program

Department(s): Community Development Agency

Recommended Action: Authorize the City Manager to execute an agreement with DTSA Services for the Downtown Santa Ana Clean & Safe Program, for a total agreement amount not to exceed \$5,098,307, which includes a 10-percent contingency, for a three-year term beginning March 1, 2023 and expiring February 29, 2026 with an option for one two-year extension, subject to non-substantive changes approved by the City Manager and City Attorney (Agreement No. 2023-XXX).

Thank you,

Danielle Holloway McCarthy

President | AMC

15320 Barranca Pkwy. | Suite 100 | Irvine | CA | 92618

T: (949) 595-5966 W: amcliving.com

DRE Lic #01976049

This communication is confidential and may contain information or material that is proprietary, legally privileged and/or otherwise protected by law (all such rights and protections being expressly reserved hereby). If you have received it in error or if you are not the intended recipient, please immediately notify the sender by return message and permanently delete the message, including any attachments, and destroy any printed copies. Any unauthorized use, copying or dissemination of this communication is strictly prohibited and may be unlawful. Thank you. ARES, Inc. operating under California License # 00881503

Middleton, Samuel

From: Ricardo Martinez <ricardo@mycoffeemuse.com>
Sent: Friday, February 17, 2023 8:51 AM
To: eComment
Subject: Support downtown

Hello,

Our downtown has experienced many challenges over the years. Businesses closed down and some managed to weather the storm. With most of the construction done around downtown, people have been trickling back in. Let's keep this momentum and let our downtown thrive again. The Downtown Clean & Safe program is vital to retain these visitors. A clean downtown not only keeps Santa Ana residents spending their money here, but attracts all of Orange County. Our shop alone gets visitors driving from up north in Yorba Linda to down south in Laguna Niguel. Together we will grow our downtown to be the forefront of Santa it can be.

Thank you for your time.

Middleton, Samuel

From: Paul Julian <pjulian@advancedrealestate.com>
Sent: Thursday, February 16, 2023 11:03 PM
To: eComment
Subject: Agreement with DTSA Services for Downtown Santa Ana Clean & Safe Program

Agreement with DTSA Services for Downtown Santa Ana Clean & Safe Program

Department(s): Community Development Agency

Recommended Action: Please Authorize the City Manager to execute an agreement with DTSA Services for the Downtown Santa Ana Clean & Safe Program, for a total agreement amount not to exceed \$5,098,307, which includes a 10-percent contingency, for a three-year term beginning March 1, 2023 and expiring February 29, 2026 with an option for one two-year extension, subject to non-substantive changes approved by the City Manager and City Attorney (Agreement No. 2023-XXX).

Thank You,

Paul Julian
ADVANCED REAL ESTATE
15320 Barranca Pkwy | Suite 100 | Irvine | CA | 92618
O: 949.595.5900 | M: 949.294.8110 | CA Broker Lic #00881503
www.advancedrealestate.com

Middleton, Samuel

From: Fernando Crisantos <f.crisantos@svn.com>
Sent: Thursday, February 16, 2023 3:11 PM
To: eComment
Subject: Agreement with DTSA Services for Downtown Santa Ana Clean & Safe Program

Agreement with DTSA Services for Downtown Santa Ana Clean & Safe Program

Department(s): Community Development Agency

Recommended Action: Authorize the City Manager to execute an agreement with DTSA Services for the Downtown Santa Ana Clean & Safe Program, for a total agreement amount not to exceed \$5,098,307, which includes a 10-percent contingency, for a three-year term beginning March 1, 2023 and expiring February 29, 2026 with an option for one two-year extension, subject to non-substantive changes approved by the City Manager and City Attorney (Agreement No. 2023-XXX).

Fernando Crisantos | Vice President of Investment Sales & Leasing
SVN | Vanguard
120 W 5th Street, Suite 210 | Santa Ana, CA 92701
Direct: 949.558.0312 | Cell: 714.604.5175
f.crisantos@svn.com | www.svnavanguard.com
CalDRE# 01972227



This message originates from SVN | Vanguard. This email and any attachments to it may be confidential and are intended solely for the use of the individual to whom it is addressed. Any views or opinions expressed are solely those of the author and do not necessarily represent those of SVNIC. This message may not be copied or distributed without this disclaimer. Please note that all SVN® businesses are independently owned and operated. CalDRE# 01840569

FRAUD DISCLOSURE

Communicating through email is not secure or confidential; therefore, SVN will never send instructions to you regarding wire transferring of funds or requests for confidential financial information such as credit card numbers or bank account or routing numbers by email. If you receive an email concerning any transaction involving SVN that requests financial or confidential information, do not respond to the email and immediately contact denise.hance@svn.com

Middleton, Samuel

From: the golden eatery <thegoldeneatery@yahoo.com>
Sent: Tuesday, February 21, 2023 9:43 AM
To: eComment
Subject: item #19 council meeting 2/21/23

Hello All,

My name es oscar González owner of The Golden Eatery a Restaurant inside 4th Market, my comment goes for Item #19, I want to let you guys know that I support that the cleaning team for downtown do not goes away, we need the team to keep downtown clean and shine

Thank you

February 21st, 2023

Dear City Council and City Mayor,

I am writing to you today to express my strong support for the continuation of the Clean and Safe Program to Jose Romo. As someone who has worked in our downtown area for many years, I can attest to the positive impact that this program has had on our community.

As you are no doubt aware, Jose Romo has been an integral part of the Clean and Safe Program since its inception. His track record, knowledge, and vested time in our downtown speak for themselves, but it is his commitment to improving our downtown that truly sets him apart.

Jose has always gone above and beyond in his efforts to keep our streets clean and safe. He has worked tirelessly to build relationships with local business owners and community members, and has consistently demonstrated a deep understanding of the unique needs and challenges facing our downtown area.

In my opinion, Jose's leadership and dedication have been instrumental in making our downtown a better place to live, work, and visit. I believe his continuation with the program is a critical step towards ensuring that our community continues to thrive.

I urge you to consider my request and continue the partnership with Jose Romo as part of the Clean and Safe Program. Our downtown deserves nothing less than the best, and I am confident that Jose is the right person for the job.

Thank you for your time and attention to this matter.

Sincerely,

Claudia Arellanes
SABC Treasurer

February 21st 2023

Dear City Council and City Mayor,

I am writing to you today to express my strong support for the Clean and Safe Program in our downtown area, and in particular, for the work of Jose Romo.

Jose has consistently demonstrated a deep understanding of the unique needs and challenges facing our downtown area, and has worked tirelessly to address these issues. He has built strong relationships with local business owners and community members, and has been a true champion for the safety and cleanliness of our streets.

I believe that the Clean and Safe Program is essential to the ongoing success of our downtown area, and I urge you to continue to support this important initiative. I also believe that Jose Romo is an invaluable asset to this program, and that his leadership and dedication have been instrumental in its success thus far.

In closing, I would like to thank you for your continued commitment to our community, and for your efforts to make our downtown a better place to live, work, and visit. I hope that you will join me in supporting the Clean and Safe Program, and in recognizing the valuable contributions of Jose Romo to this initiative.

Sincerely,

Claudia Naffa
SABC Consultant



City of Santa Ana
20 Civic Center Plaza
Santa Ana, CA 92701

RE: Agreement with DTSA Services for Downtown Santa Ana Clean & Safe Program

Dear Mayor and City Council,

This letter is to convey my support for DTSA Services and the Clean and Safe Program. As a long-time business owner in Downtown Santa Ana, I know firsthand the importance of this program and its services. I am pleased to know the city conducted a thorough RFP process and DTSA Services received the highest ranking among seven companies.

DTSA Services has done an excellent job for the past ten years. I am thrilled that a member of our Downtown Santa Ana business community will continue providing this valuable service. I have worked with Jose Romo for over 30 years and know he is experienced and informed of our area, is fully aware of the needs of our community and is always accessible.

Please consent to this very important service for Downtown Santa Ana.

Sincerely,

Teresa Saldivar
Teresa's Jewelers
223 W. 4th Street
Santa Ana, CA 92701
(714) 834-9277

223 West 4th Street • Santa Ana, CA 92701-4627
Phone (714) 834-9277 • Fax (714) 834-0193
teresasjewelers.com

Middleton, Samuel

From: La Vegana Mexicana <la.vegana.mexicana.oc@gmail.com>
Sent: Tuesday, February 21, 2023 12:49 PM
To: eComment
Subject: Comment on Item #19 council meeting 2/21/23

Dear Sir or Madame,

Kindly post my comment at today's meeting regarding the Downtown Clean & Safe program.

The Downtown Clean & Safe Program is key to keep our city beautiful. As a business owner and resident of the area, I definitely support and request that the agreement for this service is executed by the City. Thank you.

Loreta Ruiz
La Vegana Mexicana
(714) 602-0100



Middleton, Samuel

From: Mr John Spiak <j_spiak@yahoo.com>
Sent: Tuesday, February 21, 2023 12:52 PM
To: eComment
Subject: Santa Ana City Council - Clean and Safe

February 21, 2023

Dear Santa Ana City Council,

With great pleasure, I submit this letter in support of Jose Romo and his team's RFP proposal to continue to provide clean and safe services for Santa Ana.

As an individual who works in a City of Santa Ana-owned building located on a city-owned plaza in the heart of Downtown Santa Ana, I have witnessed firsthand the positive outcomes provided by Jose Romo and his team to keep our city safe and clean. Their services have not only provided for clean and protected environments but have also helped to ensure the continued integrity of a historically registered building and its surroundings. Jose's team is always quick in response to any issues - from cleaning up problems such as human waste that can become health issues; to assisting troubled unhoused individuals in finding safer and less publicly disruptive areas to collect themselves. Their interactions result in positive outcomes.

The work their team does is complex and challenging at times. Still, I am always impressed with the kind and cheerful demeanors they bring while providing these services – always smiling and friendly, even when performing tasks most would find a bit overbearing at times. They have always greeted my team when in public in positive ways, and every engaged encounter with a member of Jose's team has been a true pleasure. Their excellent work is often unseen, as they are doing a great job and quick in response; they are incredibly positive representations of our community to those who live and work in our city and those who visit.

I know there is talk of merchants of our downtown community handling their own clean-up and safety, but that is a very large ask and burden to place upon these individuals who have worked extremely hard through the pandemic and street care closures. Their attention should be focused on the success of their individual businesses that provide tax revenue and positive awareness for our city, and the city should continue to work with Jose and his team to ensure that our downtown business are supported in a way in which they have become accustomed.

With this background, the work of Jose Romo and his team continues to be a true asset to our community and the City of Santa Ana. They continually impress me with all that they do and the kindness that they bring.

In conclusion, Jose and his team mark exceptionally high standards of what a safe and clean service should and can be for the City of Santa Ana. For all the above reasons, I write enthusiastically and strongly encourage you and the City of Santa Ana to consider Jose Romo's RFP for Clean and Safe services for our community.

I welcome any follow-up questions regarding my thoughts: 714.264.2970.

Respectfully submitted,

John Spiak
Downtown Worker / Santa Ana Resident

Middleton, Samuel

From: Alta Baja Market <altabajamarket@gmail.com>
Sent: Tuesday, February 21, 2023 1:27 PM
To: eComment
Subject: comment on item #19 2/21/23 council meeting (Delilah Snell)

Dear City of Santa Ana Mayor, Council and Management-

I am writing this letter to offer my full support and importance for Jose Romo's team to carry on the Clean & Safe program for the downtown. As a business owner (Alta Baja Market) on a corner who is at my business nearly every day, I believe this position will be best facilitated by Mr. Romo's crew. They demonstrate care, professionalism, understanding and a connection to the environment they have served that would far exceed the work of other proposals offered. This position is of extreme importance and this is why I am writing to you. Jose's team has been an integral part of the downtown fabric for years. Anyone who has a business here knows the team not only by name, but the team knows all of us by name and needs as well. This alone is extremely important and is invaluable as the dynamic of this area needs the care and knowledge that only a team with on-hand experience and institutional knowledge has. Jose's team has this experience--they have never faltered in their tasks.

I have known Jose for over 20 years, since I helped to start the first farmers' market in downtown. His commitment to the district, the businesses, people and customers is unparalleled to anything that can be proposed. You simply cannot replace the years of work he and the team have done. And quite honestly, we as a district that has been through so much over the past 3 years would appreciate and thrive with a team that understands our needs, our personalities, and just the landscape that is unique and special. This team gets it and Jose gets it the most as this team's leader.

Some examples of how Jose's team is vital to the area:

- They have been there to help protect my businesses and others from attempted break-ins
- constant immediate cleaning of the street
- assisting neighbors when there were disruptions in the market and street
- assisting with clean communication when there was an interruption in the downtown
- his team on a number of times have taken the lead to communicate to other business owners, customers of disturbances that affect the greater area -- not just a single business.

There are simply not enough ways to demonstrate how this team is as personable as they are efficient. This team's work cannot be replicated because this team actually CARES for the area and it shows every day. I see it constantly and it would give me concern to have a new management team who did not know the area, let alone understand it, put into a position that Jose and his team has currently have and has held for so long.

I am more than happy to meet, write more, or do more to further show my support.

Thank you for your time,

-Delilah Snell

--

¡Salud!

Alta Baja Market

Market + cafe celebrating the flavors above and below the US//MX border

Order our book: *Beginner's Guide to Preserving*

201 E. 4th St, ste 101

Santa Ana, CA 92701

714.783.2252 (BAJA)

@altabajamarket

Middleton, Samuel

From: Eric Hansen <rjl106@aol.com>
Sent: Tuesday, February 21, 2023 2:00 PM
To: eComment
Subject: item #19 council meeting 2/21/2023

I just would like to take the moment to say that I am in support of Jose Romo's Clean and Safe program and any change would NOT be good for the downtown. His team is very friendly and you can tell how they care for the area.