

Orozco, Norma

From: Tim Johnson <tjohnson@jlkrlp.com>
Sent: Tuesday, December 01, 2020 11:32 AM
To: eComment; Pulido, Miguel; Bacerra, Phil; Villegas, Juan; Penaloza, David; Sarmiento, Vicente; Mendoza, Nelida; Solorio, Jose
Cc: Funk, John; Ta, Quyen; arwen.johnson@kslaw.com; Perigoe, Kelly
Subject: 25K- King & Spalding Contract
Attachments: CORRESPONDENCE- 3.3.20 Closed Session.pdf

Council (cc Ms. Q Ta, Mr. J Funk, Ms. K Perigoe, Mr. A Johnson) ...When you are considering expanding the approval of the fees paid to K&S tonight, please consider the following:

- The residents deserve an update from the city as to the status of the lawsuit against the county. Despite this case being a closed session item, there is no prohibition against providing a high level update to the residents showing what the city has received from K&S and what they will ultimately be providing with this additional funding.
- The upcoming hearing to dismiss in January is of the utmost importance and K&S must be allowed to properly prepare for it which will take time. This hearing is a month and a half away. If the Council desires to continue with this case, the January hearing is a must win.
- Assuming the case is not dismissed, discovery and ultimately a potential trial will be very time consuming for K&S to properly represent the City and its residents. In order to prevail, and potentially have the County pay attorney fees, it will take talented lawyering from K&S as well as cooperation from the city and possibly residents. For K&S to devote the time needed to potentially prevail, it appears that additional funding will be needed.
- The county does not appear to be working in good faith in providing information to K&S (or the City) as evidenced by the OCSD providing records to me showing that they transported individuals across SPA lines into Santa Ana for the purpose of securing emergency shelter in Santa Ana in direct violation of the OCCW Settlement Agreement. In the County's response to the City in court, they indicated that they do not have any statistics on homeless transports to the city. In response to the 1st Amended Complaint by the City, the County indicated "The Orange County's Sheriff's Department does not keep statistics related to the transportation of homeless individuals." (reference: Revised First Amended Complaint, Exh A, Page 18, item 68).
- The county continues to have available pamphlets for the North and Southern SPAs that provide information to emergency shelters in Santa Ana (Central SPA) which also appears to be a violation, at least in spirit, of the OCCW Settlement Agreement which is producing continued disproportionate impact upon our city as compared to especially Southern OC cities.

Please find attached prior correspondence showing the transports referenced above in bullet point #2 and as well as the pocket guides that are currently available on various websites. This information was previously submitted to the Santa Ana City Council in March of 2020. None of this information appears to be referenced in K&S/City's court documents, so I submit it to you again in hopes that it may be useful- note that this is for transports only from mid July 2019 through end of 2019 and does not include any potential transports to Santa Ana emergency shelters in 2020. Obviously, K&S/City has received its own information from the County through its PRA requests which may also be very helpful as shown in its court filings.

Additionally, it is quite possible that even a larger burden is being put on Santa Ana through the nearly transport to the County Jail by OCSD persons struggling with housing and then subsequently being released, most likely onto the streets of Santa Ana (reference: Revised First Amended Complaint, Exh A, Pg 18, Item 67). The jail release procedures is a de facto way of transporting persons experiencing homeless, who may be violating a law no matter how small, from a South County jurisdiction without adequate shelter to Santa Ana by the OCSD- again, causing disproportionate impact upon our community.

We have a decision to make...provide additional funding to K&S to further pursue this case or cut it off. I personally feel that we need to keep the legal pressure on the county and urge you to approve this increase in funding as long as K&S feels we have a reasonable chance of succes BUT please continue to pursue non-legal means to make progress with housing the county's and the city's population of folks experiencing homelessness with real housing including permanent supportive housing with wrap around services. Since the county is ultimately responsible for the physical and mental health of those on the streets, I urge you to work with the county in providing the necessary physical health and mental health care for those who are most vulnerable.

I appreciate you taking this on and as always am available to speak with any of you, city staff, or K&S attorneys regarding any of this information.

Blessings to you and your families as well as everyone at City Hall who is working in advancing this immensely important item.



Proudly part of the **PKF** global family



Tim Johnson, CPA

Partner

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- i. Service Planning Area ("SPA"): Refers to the designated North, Central and South geographical areas of the County as set forth in the attached SPA map, Attachment "B" to this Agreement.

4. Enforcement of Anti-Camping and Anti-Loitering Provisions

The Orange County Sheriff's Department ("OCSD") shall establish the following policies and procedures relating to the enforcement of the Anti-Camping and Anti-Loitering provisions of the Orange County Codified Ordinances ("OCCO") on County-Controlled Properties, with the exception of those County-Controlled Areas that are also "Restricted Areas," as defined in Section 3 of this Agreement. The OCSD shall also use the following policies and procedures relating to the enforcement of the anti-camping and anti-loitering provisions of the municipal ordinances where OCSD provides contract law enforcement services and the city has met the requirements of *Martin v. Boise*.

4.1 Absent exigent circumstances, any enforcement of the Anti-Camping or Anti-Loitering ordinances against a homeless person (including any of the named individual Plaintiffs) will first be preceded by contacts with System of Care personnel for a Field Screening to determine appropriate placement for the individual in question, per the procedures outlined herein.

4.2 In implementation of the above-section 4.1, prior to enforcement of Anti-Camping or Anti-Loitering ordinances against any homeless person in the County Controlled Properties, OCSD will work with Specially Trained System of Care personnel to locate and offer an appropriate shelter placement for the individual within his or her

respective Service Planning Area ("SPA"). OCSD will not transport homeless individuals across SPAs for the purposes of shelter placement.

4.3 To any individual who declines the offered placement, OCSD will, where feasible, give the person a warning and an opportunity to immediately relocate to a location where the person may lawfully be present before issuing a citation and/or effecting an arrest. If the individual declines the offered placement, OCSD may proceed with enforcement of the applicable Anti-Camping, Anti-Loitering or comparable ordinance in its discretion.

4.4 Restricted Areas and County Parks: If the alleged violation arises from an individual's presence in a Restricted Area, at any time, or on park property outside of the established operational hours, and if there is no appropriate and immediately available placement for the person, OCSD will advise the individual that they may move to any public area outside the Restricted Area or park property as allowed by *Martin v. City of Boise*. If the individual does not then leave the Restricted Area or park property after receiving both a warning and a reasonable opportunity to gather his or her belongings, OCSD, or other applicable law enforcement agency may issue a citation or arrest the individual, as appropriate.

4.5 Nothing in this Agreement constitutes an admission by the County that its current policies and procedures for enforcement of Anti-Camping or Anti-Loitering ordinances and/or other laws based on an individual's status as homeless are either (a) different than those set forth above, or (b) in any way legally inadequate, or a concession

| Call No. | DR# | Incident Date | Location | City | Complaint | Narrative |
|-------------|-----|------------------|---|-----------------------|-------------------------------|---|
| 191230-0563 | | 12/30/2019 13:50 | SANTA MARGARITA PKWY // LOS ALISOS BLVD | IMV - MISSION VIEJO | PPC - POSITIVE PUBLIC CONTACT | [12/30/2019 14:30:14 : MOB : 853] NAME/DOB REDACTED. Homeless was ubered by mercy house to wise place, Santa ana today. NAME REDACTED will be marked as housed and no longer homeless. [12/30/2019 13:53:50 : pos4 : darkerm] 79873 SANTA MARGARITA PKWY NBH: 892D1 92691 33.65872382537/-117.65027399604 [12/30/2019 13:53:39 : MOB : 26A32] Housing appointment for subject with Mercy House. Subject housed at WisePlace for women in Anaheim. |
| 191210-0158 | | 12/10/2019 7:48 | 18600 BLK E PEARL AV | OR - ORANGE | 919 - KEEP THE PEACE | [12/10/2019 08:46:47 : pos2 : MORRISONDL] [Cleared with unit 112] [12/10/2019 08:46:11 : MOB : 112] contacted NAME/DOB REDACTED provided info - court yard shelter . NAME REDACTED agreed to go cd [12/10/2019 08:44:36 : pos2 : MORRISONDL] Unit : 112 C4 10-6 [12/10/2019 07:52:39 : pos19 : JDEMERS] Cross streets: EARLHAM ST//HEWES ST NBH: 800D4 92869 33.78864/-117.8068 931 INF WHO IS SITTING ON THE CURB IN FRNT OF THE RES WHO NEEDS HELP FINDING A PLACE TO STAY AND TO GET HER PROPERTY |
| 191203-0599 | | 12/3/2019 12:58 | ADAMS AV // SAR | HB - HUNTINGTON BEACH | PED - PEDESTRIAN CHECK | [12/03/2019 14:06:13 : MOB : 26S03] Contacted NAME/DOB REDACTED. Veteran. Contacted HCA and housed him at Court yard, Santa Ana . [12/03/2019 14:00:46 : pos2 : SHITTESDOORF] Unit : 26S03 10-97 COURT YARD SANTA ANA [12/03/2019 13:33:52 : pos2 : SHITTESDOORF] Unit : 26S03 TRANS 1 VETERAN TO THE COURTYARD IN SANTA ANA. 26S01 FOLLOWING [12/03/2019 12:58:06 : pos2 : SHITTESDOORF] NBH: 858F6 92646 33.6274/-117.9452 NBH: 858F6 92646 33.6274/-117.9452 99945 ADAMS AV NORTH OF ADAMS ON THE WEST SIDE |
| 191120-0978 | | 11/20/2019 23:56 | LOS ALAMITOS BLVD // ROSSMOOR WY | RO - ROSSMOOR | PED - PEDESTRIAN CHECK | [11/21/2019 00:03:37 : pos2 : MADRIGAL] [Cleared with unit 406] [11/21/2019 00:01:18 : MOB : 406] 10-30. Subject is homeless. Advised to contact The Armory in Santa Ana [11/20/2019 23:56:41 : MOB : 406] DL INFO REDACTED [11/20/2019 23:56:19 : pos1 : DORNBUSHIL] NBH: 79614 90720 33.79313/-118.071865 NBH: 79614 90720 33.79313/-118.071865 79978 LOS ALAMITOS BLVD C4 |
| 191017-0239 | | 10/17/2019 8:21 | EL TORO RD // ROCKFIELD BLVD | LF - LAKE FOREST | FWUP - FOLLOW UP REPORT | [10/17/2019 12:07:59 : pos4 : EbenCA] [Cleared with unit 1564] [10/17/2019 11:12:40 : MOB : 2630] OFFERED HOMELESS OUTREACH SERVICES TO MALE SUBJECT WITH MERCY HOUSE WHO WAS ABLE TO GET HOUSING FOR THE MALE AT THE ARMORY IN ANAHEIM . [10/17/2019 10:37:21 : pos4 : EbenCA] Unit : 1564 ENRT TO THE SUB FOR PROPERTY BOOKING |
| 191010-0567 | | 10/10/2019 12:35 | MARGUERITE PKWY // JERONIMO RD | IMV - MISSION VIEJO | PED - PEDESTRIAN CHECK | NBH: 891G6 92630 33.6183764972767/-117.703317189466 [10/10/2019 13:48:51 : pos4 : LUGOLMI] Unit : 2631 97 END 111 [10/10/2019 13:46:08 : pos4 : LUGOLMI] Unit : 2631 TRANSPORTING SUBI TO MVCH START 110 [10/10/2019 13:44:51 : MOB : 2631] SUBJECT AGREED TO TRAVEL BY TAXI TO THE COURTYARD WHICH IS A COUNTY FUNDED SHELTER IN THE CITY OF SANTA ANA. DUE TO DEPT POLICY, I WAS UNABLE TO TRANSPORT THE SUBJECT TO THE SHELTER MYSELF. [10/10/2019 13:36:43 : MOB : 2631] MERCY HOUSE OUT WITH ATTEMPTING TO HOUSE SUB [10/10/2019 12:35:08 : pos4 : LUGOLMI] NBH: 922D1 92692 33.6071/-117.65527 NBH: 922D1 92692 33.6071/-117.65527 79880 MARGUERITE PKWY KNOWN TRANSIENT C4 SAME SUBI AS 155'S FROM EARLIER |
| 190809-0197 | | 8/9/2019 8:12 | SAR // PACIFIC COAST HWY | HB - HUNTINGTON BEACH | PED - PEDESTRIAN CHECK | [08/09/2019 08:21:11 : pos2 : TOYERCC] [Cleared with unit 2605] [08/09/2019 08:19:46 : MOB : 2605] OFFERED COURT YARD IN SANTA ANA . BOTH DECLINED. GAVE PAMPHLET WITH HOMELESS PROGRAMS. NO ACTION [08/09/2019 08:19:07 : MOB : 2605] BOTH SUBJECTS WERE SEEN UNDER BRIDGE ON PCH AND SAR. / ADVISED THEY ARE IN VIOLATION OF CPC 555. STATED THEY WOULD LEAVE. BOTH SUBJECTS DID NOT HAVE COSTA MESA ADRES AND WOULD NOT QUALIFY FOR COSTA MESA SHELTER [08/09/2019 08:12:31 : pos2 : TOYERCC] NBH: 888E5 92646 33.6311/-117.9574 NBH: 888E5 92646 33.6311/-117.9574 99941 SAR |
| 190724-0452 | | 7/24/2019 10:43 | SAR // CHAPMAN AV | OR - ORANGE | PED - PEDESTRIAN CHECK | [07/24/2019 11:17:12 : pos2 : VIZCAINOTN] [Cleared with unit 26A07] [07/24/2019 10:54:45 : pos6 : EbenCA] Unit : 26A07 TRANSPORTING OUT SUBI TO THE COURTYARD [07/24/2019 10:50:10 : MOB : 26A07] HOUSED AT COURT YARD [07/24/2019 10:43:39 : pos2 : VIZCAINOTN] Unit : 26A07 10-6 [07/24/2019 10:43:15 : pos2 : VIZCAINOTN] NBH: 799D4 92868 33.7879/-117.8823 NBH: 799D4 92868 33.7879/-117.8823 99975 SAR |

PUBLIC AGENCIES

COMMUNITY HEALTH CLINICS

FOOD PANTRIES

VETERAN SERVICES

LEGAL SERVICES

EMERGENCY SHELTER INDIVIDUALS

HELP & EMERGENCY HOTLINES

Social Services Agency – CalFresh, Medical, CHWOKS
 301 W. Orange Avenue
 Anaheim, CA 92805
 Phone: 714-541-4805
www.mylifeinca.gov
Hours: MON – FRI 7 AM – 5 PM

Social Services Agency – General Relief
 301 W. Orange Avenue
 Anaheim, CA 92805
 Phone: 714-541-4805
sa.ocgov.com/califreshapply/general
Hours: MON – FRI 7 AM – 5 PM

Social Security Administration
 800 S. Harbor Blvd.
 Anaheim, CA 92805
 Phone: 866-657-3133
 Area Office
 800 S. Harbor Blvd., Suite 150
 Brea, CA 92821
 Phone: 866-593-2757
Hours: MON, TUE, THURS, FRI 9 AM – 4 PM
 WED 9 AM – 12 PM

One-Stop Center
 6201 Beach Boulevard, Suite 333
 Buena Park, CA 90621
 Phone: 714-562-9200
www.ocnetstop.com
Hours: MON – FRI 8 AM – 5 PM
 Provides individualized job search assistance and career services.

California State Employment Development Department
 3450 E. Lincoln Ave., Suite 200
 Anaheim, CA 92806
 Phone: 714-538-2315
www.edd.ca.gov/Details.aspx
Hours: MON – FRI 8 AM – 5 PM
 Offers workforce development, job search assistance, vocational and computer training. Childcare available while attending services.

North Orange County Regional Health Foundation Medical Clinic
 301 W. Orange Avenue
 Anaheim, CA 92805
 Phone: 714-441-0411
www.ohcra.org
Hours: MON, TUE, THU, FRI 9 AM – 6 PM
 WED 9 AM – 5:30 PM
 SAT 9 AM – 12 PM
 Provides preventative and primary health care services.

UCI Medical Center – Medical Clinic
 300 W. Carl Karcher Way
 Fullerton, CA 92832
 Phone: 657-828-6365
 New Patient Line: 888-456-7002
Hours: MON – FRI 8 AM – 5 PM
 Provides primary care services including pharmacy and laboratory services.

BEHAVIORAL HEALTH SERVICES
 OC Health Care Agency
 Outreach & Engagement
 2035 E. Ball Road, Suite 200
 Anaheim, CA 92805
 Phone: 714-517-6300
Hours: MON – THURS 8 AM – 6 PM
 FRI 8 AM – 5 PM
 Dual Diagnosis services available.

Western Pacific Rehab Outpatient Methadone Services
 218 Commonwealth Ave.
 Fullerton, CA 92832
 Phone: 714-991-4770

The Storehouse
 1001 E. Lincoln Ave
 Fullerton, CA 92832
 Phone: 714-998-3181
Hot Meal THURS 5:30 PM – 6:30 PM
Food Pantry: MON – WED, FRI 3 PM – 4 PM

Mary's Kitchen
 101 W. Lincoln Avenue
 Orange, CA 92667
Breakfast: MON – SAT 9 AM – 10 AM
Lunch: MON – SAT 12:45 PM – 2 PM
 Provides a hot meal and also offer the use of showers, washing machines, and address for mail delivery.

Pathways of Hope Food Pantry
 611 S. Ford Avenue
 Fullerton, CA 92832
Hours: MON – FRI 9 AM – 12 PM
 SAT 9 AM – 12 PM
 Clients can select food items from what is available.

First Lutheran Church
 215 N. Lemon Street
 Fullerton, CA 92832
Hot Meal: TUE 5:30 PM – 7:30 PM
Food Pantry: WED 10 AM – 12 PM
 Provides hot meals, perishable and nonperishable groceries. Provides clothing, blankets, and personal hygiene items when available.

HIS People
 951 N. Idaho Street
 La Habra, CA 90631
 Phone: 562-691-3296
Hours: SUN 1 PM – 3 PM
 Offers a no-kill lunch and grocery distribution.

Seventh Day Adventist Church
 2335 W. Valencia Dr.
 Fullerton, CA 92833
Hours: TUE 10 AM – 2 PM
 Food bags, clothing, small appliances, and toiletries.

Waste Not OC
www.wastenotoc.org/pantries
 Map listing food pantries throughout Orange County.

OC Health Care Agency
 1300 S. Grand Ave., Building B,
 Fullerton, CA 92705
Hours: MON – FRI 8 AM – 5 PM
 Services are aimed at assisting military veterans and their families become aware of and to access needed community and behavioral health services.

Veterans Service Office
 1300 S. Grand Avenue, Building B, 2nd Floor, Santa Ana, CA 92705
Hours: MON, WED – FRI 8 AM – 4 PM
 TUE, THURS – FRI 8 AM – 5 PM
 Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

VA Community Resource and Referral Center
 888 W. Santa Ana Blvd., Suite 150
 Santa Ana, CA 92703
Hours: MON – FRI 8 AM – 4 PM
 Provides homeless veterans assistance with housing placement and accessing VA healthcare and benefits.

Volunteers of America
 350 E. Center Street
 Santa Ana, CA 92705
 Phone: 714-426-9834
Hours: MON – FRI 8 AM – 4:30 PM
 Offers financial and supportive services to veterans who wish to return to civilian life or are at risk of financial planning. Offers peer-to-peer support to veterans and activity duty military in connecting to needed resources.

1735 Family Crisis Center
 888 W. Santa Ana Blvd., Suite 200
 Santa Ana, CA 92701
Hours: MON – FRI 8 AM – 4 PM
 Offers financial and supportive services to veterans including rental assistance, case management, and financial planning.

Women's Transitional Living Center
 Phone: 877-531-5522
 Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors

Human Options
 Phone: 877-824-3594
 Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors

Interval House
 Phone: 714-891-8121
 Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors

Laura's House
 Phone: 866-498-1511
 Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

Orange County Bar Association
 250 E. Center Street
 Santa Ana, CA 92705
Hours: MON – FRI 9:30 AM – 5 PM
 Affordable legal assistance, lawyer referral and information service

Legal Aid Society of Orange County
 250 E. Center Street
 Santa Ana, CA 92705
Hours: MON – FRI 9 AM – 5 PM
 Provides legal advice, counseling and representation on civil matters.

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and provide emergency housing for families with one minor child or who are pregnant and currently without housing.

Bridges at Kramer Place
 For more information visit:
www.bridgesatkramerplace.org
 24-hour emergency shelter facility that primarily focuses in assisting program participants in creating a housing plan.

Hospitality House
 Phone: 877-824-3594
 Santa Ana, CA 92701
www.hospitalityhouse.org
Hours: MON – SUN 3:30 PM
 Stay is up to 31 nights and guests must wait 45 days to re-enter.

Courtyard Transitional Center
 400 W. Santa Ana Blvd.
 Santa Ana, CA 92701
 Low threshold emergency shelter with 400 beds. Provides a safe and secure environment for those seeking respite from streets.

EMERGENCY SHELTER FAMILIES Pathways of Hope
 Phone: 714-683-3891
Hours: MON – FRI 9 AM – 5 PM
 Provides emergency shelter for adults with at least one minor child. Services include case management, life skills classes, counseling, and assistance with other essential needs.

HomeAid Family Care Center
 Phone: 714-263-1449
Hours: MON, WED, SAT 3 PM – 6 PM
 Phone line open when beds are available
 Provides emergency shelter to homeless families with children. Maximum stay is 45 days out of every 4 months.

Shelter
 7855 Knolls Avenue, Stanton, CA 90680
 Phone: 714-502-2459
Hours: MON – FRI 9 AM – 5 PM
 Provides emergency housing for families with one minor child or who are pregnant and currently without housing.

Alcoholics Anonymous
 714-773-4357

Child Abuse Registry
 800-207-4664
Domestic Violence – National
 800-799-7235

Fair Housing Foundation
 800-446-3247
Narcotics Anonymous
 800-333-3610
 714-580-2388

National Sexual Assault Hotline 800-656-4673
Crisis Assessment Team 866-830-6011

OC Health Care Agency 714-834-6900
Crisis Stabilization Unit
OC Health Care Agency
 OCHNHS Behavioral Health Services
 Information and Referral Line
 855-OC LINKS/625-4657

OC Health Care Agency 877-910-9276
Warmline

Suicide Prevention Hotline 877-727-4747
Trevor Project: Suicide Prevention for LGBT 800-487-7386

OC Health Care Agency 211 or 888-600-4357

Pocket Guide Resource Directory for North Service Planning Area



North SPA includes:
 Anaheim, Fullerton,
 La Habra,
 La Palma, Los
 Alamitos, Orange,
 Santa Ana, Stanton,
 Villa Park,
 and Yorba Linda

DOMESTIC VIOLENCE RESOURCES

Women's Transitional Living Center

Phone: 877-531-5522
Wtlc.org

Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors

Human Options

Phone: 877-854-3594
Humanoptions.org

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors

Interval House

Phone: 714-891-8121
www.intervalhouse.org

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors

Laura's House

Phone: 866-498-1511
www.laurashouse.org

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

LEGAL SERVICES

Orange County Bar Association

Phone: 949-440-6747

Hours: **MON – FRI** 8:30 AM – 5 PM
Affordable legal assistance, lawyer referral and information service

Legal Aid Society of Orange County

250 E. Center Street
Anaheim, CA 92805
Phone: 714-571-5200

Hours: **MON – FRI** 9 AM – 5 PM
Provides legal advice, counseling and representation on civil matters.

Public Law Center

Phone: 714-541-1010
www.publiclawcenter.org

Hours: **Vary per location. Call for appointment and more information**

EMERGENCY SHELTER INDIVIDUALS

Friendship Shelter

Phone: 949-494-6928
www.friendshipshelter.org

Intake Hours: **WED** 10:30 AM

Provides rehabilitative shelter and services to people without children. Program goal is to create self-sufficiency and offers supportive services.

Hospitality House

818 E. Third Street,
Santa Ana, CA 92701
Phone: 714-542-9576
www.salvationarmyoc.org

Intake Hours: **MON – SUN** 3:30 PM

Emergency shelter for men and supportive services. Stay is up to 21 nights and guest must wait 45 days to re-enter.

Courtyard Transitional Center

400 W. Santa Ana Blvd.
Santa Ana, CA 92701

Low threshold, low barrier emergency shelter with 400 beds. Provides a safe and secure environment for those seeking respite from streets.

EMERGENCY SHELTER FAMILIES

Family Assistance Ministries

Phone: 949-492-8477
www.family-assistance.org

Office Hours: **MON – FRI** 9 AM – 5 PM

Provides emergency shelter for families with children ages 0-5. Offers interim housing, case management, life skills classes, counseling, and assistance with other essentials, as needed.

HomeAid Family Care Center

Phone: 714-263-1449
Hours: **MON, WED, SAT** 3 PM – 6 PM
Phone line open when beds are available.

Provides emergency shelter to homeless families with one minor children.

FAMILY RESOURCE CENTERS

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and support adoptions. To learn more about FaCT Family Resource Centers services and the location nearest you visit www.FaCToc.org

HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 714-773-4357

Child Abuse Registry 800-207-4464

Domestic Violence – National 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 800-333-3610
714-590-2388

National Sexual Assault Hotline 800-656-4673

OC Health Care Agency
Crisis Assessment Team 866-830-6011

OC Health Care Agency
Crisis Stabilization Unit 714-834-6900

OC Health Care Agency
OCLINKS Behavioral Health Services
Information and Referral Line
855-OC-LINKS/625-4657

OC Health Care Agency
Warmline 877-910-9276

Suicide Prevention Hotline 877-727-4747

Trevor Project: Suicide Prevention for LGBT
866-488-7386

2-1-1 Orange County 211 or 888-600-4357

Pocket Guide Resource Directory for

South

Service Planning Area

South SPA includes: Aliso Viejo,
Dana Point, Irvine, Laguna
Beach, Laguna Hills,
Laguna Niguel, Laguna
Woods, Lake Forest,
Mission Viejo, Rancho
Santa Margarita, San
Clemente, and San Juan
Capistrano.



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Hours: **MON – FRI**
8:30 AM – 5 PM
Affordable legal assistance, lawyer referral and information service

Legal Aid Society of Orange County

2101 N. Tustin Avenue
Santa Ana, CA 92705
Phone: 714-571-5204

Hours: **MON – FRI**
9 AM – 5 PM
Provides lawyer referrals, expungement clinics, legal advice, counseling & representation on civil matters.

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Santa Ana, CA 92701
Phone: 714-542-9576
www.salvationarmyoc.org

Intake Hours: **MON – SUN** 3:30 PM

Emergency shelter for men and supportive services. Stay is up to 21 nights and guest must wait 45 days to re-enter.

WISE Place for Women

1411 N Broadway
Santa Ana, CA 92706
Phone: 714-542-3577

Intake Hours: **WED** 9 AM – 11 AM
Office Hours: MON – FRI 9 AM – 5 PM

Provides basic needs such as housing, food, clothing, physical and emotional nourishment to woman.

SHELTER & HOUSING – FAMILIES

HomeAid Family Care Center

Phone: 714-263-1449

Hours: **MON, WED, SAT** 3 PM – 6 PM

phone line open when beds are available
Provides emergency shelter to homeless families with one minor children. Maximum stay is 45 days out of every 4 months.

Illumination Foundation Emergency

Shelter

7855 Katella Avenue, Stanton, CA 90680
Phone: 714-507-2459

Intake Hours: **MON, WED – FRI** 9 AM – 5 PM

Provides emergency housing for families with one minor child or who are pregnant and currently without housing.

Serving People In Need

151 Kalmus Drive, Suite H2
Costa Mesa, CA 92626

Phone: 714-751-1101 ext. 14 or 17

Hours: **Mon – FRI** 8:30 AM – 5 PM

Provides move-in cost to people with minor children, case management and support services.

HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 714-773-4357

Child Abuse Registry 800-207-4464

Domestic Violence – National 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 800-333-3610

714-590-2388

National Sexual Assault Hotline 800-656-4673

OC Health Care Agency

Crisis Assessment Team 866-830-6011

OC Health Care Agency

Crisis Stabilization Unit 714-834-6900

OC Health Care Agency

OC LINKS Behavioral Health Services

Information and Referral Line

855-OC-LINKS/625-4657

OC Health Care Agency

Warmline 877-910-9276

Suicide Prevention Hotline 877-727-4747

Trevor Project: Suicide Prevention for LGBT

866-488-7386

2-1-1 Orange County 211 or 888-600-4357

Pocket Guide Resource Directory for Central

Service Planning Area



Central SPA includes:

Costa Mesa, Fountain Valley, Garden Grove, Huntington Beach, Midway City, Newport Beach, Santa Ana, Seal Beach, Tustin, and Westminster

- Fullerton: <https://docs.cityoffullerton.com/Library/0/edoc/663364/North%20Orange%20County%20Pocket%20Guide%20Resource%20Directory.pdf>
- Orange: <https://www.cityoforange.org/documentcenter/view/5499>
- Irvine: <https://www.cityofirvine.org/services/affordable-housing/homeless-services>
click on the "Pocket Resource Directory" hyper link on this page:
- Laguna Hills: [https://www.cl.laguna-hills.ca.us/ and then "Services" at the top menu and then go to this website: https://www.cl.laguna-hills.ca.us/ or click here:
<https://www.google.com/url?sa=t&rc=j&q=&src=s&source=web&cd=1&ved=2ahUKFwiwo9P2tlvNAhVKFzQIH11CQUQfJAegQIARAB&url=https%3A%2F%2Fwww.cl.laguna-hills.ca.us%2Fdocumentcenter%2Fview%2F3395&usg=AOvAw3EQTCsc-Rwak-DpF0YihhN>](https://www.cl.laguna-hills.ca.us/and%20then%20%22Services%22%20at%20the%20top%20menu%20and%20then%20go%20to%20this%20website%20%3A%20https%3A%2F%2Fwww.cl.laguna-hills.ca.us%2Fdocumentcenter%2Fview%2F3395&usg=AOvAw3EQTCsc-Rwak-DpF0YihhN)
- Mission Viejo <https://cityofmissionviejo.org/sites/default/files/pocket-guide-for-south-county-resources.pdf>
- County <https://www.211oc.org/stay-informed/homeless-news/473-pocket-guide-resource-directory-north-central-and-south-spa.html>