

12. Appoint a Member to the Santa Ana Workforce Development Board

Department(s):

Recommended Action: Appoint Patty Tso-Lui (replacing Ignacio Alegre) for a partial four-year term expiring May 31, 2027, to represent the Department of Rehabilitation on the Santa Ana Workforce Development Board.



City of Santa Ana
20 Civic Center Plaza, Santa Ana, CA 92701
Staff Report
May 7, 2024

TOPIC: Appointment to the Santa Ana Workforce Development Board

AGENDA TITLE

Appoint a Member to the Santa Ana Workforce Development Board

RECOMMENDED ACTION

Appoint Patty Tso-Lui (replacing Ignacio Alegre) for a partial four-year term expiring May 31, 2027, to represent the Department of Rehabilitation on the Santa Ana Workforce Development Board.

GOVERNMENT CODE §84308 APPLIES: No

DISCUSSION

On May 17, 2016, the Santa Ana City Council adopted Resolution 2016-031 establishing the Santa Ana Workforce Development Board (WDB) and appointed 25 members. In accordance with the federal Workforce Innovation and Opportunity Act (WIOA) Section 107(b)(2)(A-D), a local WDB board will consist of representatives from specific categories and the number of members in each category will be proportionally determined based on total membership. Additionally, there is a requirement to maintain greater than 50% representation from the local business sector. WDB board members are appointed by City Council under the categories of membership, prescribed by law, as follows:

- Representatives from local businesses 13 members
- Representative from labor, labor registered apprenticeship, and/or community based organization 5 members
- Representatives from local education institutions 3 members
- Representative from government entities 4 members
(Dept. of Rehabilitation, Social Services Agency, EDD, and Economic Development)

The Regional Director from the Department of Rehabilitation recently submitted a letter nominating Patty Tso-Lui, District Administrator for the Orange/San Gabriel District, to represent the organization on the WDB (Exhibit 1). If appointed, Ms. Tso-Lui will fulfill a

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partial term expiring May 31, 2027 and represent the category of Government Entity – Department of Rehabilitation on the WDB as required in WIOA federal law and regulations (Exhibit 2).

FISCAL IMPACT

There is no Fiscal Impact associated with this item.

EXHIBIT(S)

1. Nomination Letter – Dept. of Rehabilitation
2. Resume – Patty Tso-Lui

Submitted By: Michael L. Garcia, Executive Director of Community Development

Approved By: Alvaro Nuñez, Acting City Manager



EXHIBIT 1

Gavin Newsom, Governor



State of California
Health and Human Services
Agency

March 6, 2024

Department of Rehabilitation
222 S. Harbor Blvd. #300
Anaheim, CA 92805

To whom it may concern:

I would like to nominate Patty Tso-Lui, District Administrator of the California Department of Rehabilitation (DOR), Orange/ San Gabriel District to represent DOR on the Santa Ana Workforce Development Board. I have attached her resume for your consideration.

Sincerely,

Sherri Han-Lam MS
Regional Director
DOR- Orange/ San Gabriel District
714-991-0832
Shan@dor.ca.gov

PATTY TSO-LUI

OBJECTIVE: To seek a staff service manager supervisory position where I can apply analytical and fine management skills.

STRENGTHS AND SKILLS:

- Extensive experience in working with people with disabilities.
- Good decision making and conflict management.
- Great management and leadership.
- Good customer service and problem solving.

EXPERIENCE:

- 9/19/22-present DEPARTMENT OF REHABILITATION-Anaheim, CA
STAFF SERVICES MANAGER II
- Plan, directs, coordinate an entire district operation.
 - Participate in hiring decision for all district staff.
 - Develop and implement district strategic plan.
 - Review, monitor cooperative programs and administrative contracts.
- 4/2015 – 9/16/22 DEPARTMENT OF REHABILITATION – Anaheim, CA
STAFF SERVICES MANAGER I
- Provide direct supervision and support to the VRMOD Team.
 - Approve casework and conduct caseload review.
 - Complete performance reviews and hiring staff.
- 1/2009 – 4/2015 MOBILITY EVALUATION PROGRAM – Bell, CA
PROGRAM ADMINISTRATOR
- Managed and monitored all MEP staff and program performance.
 - Oversaw the inventory and disposition of surplus state-owned vehicles.
 - Administered MEP contracts and inter-agency agreements.
- 8/2000 – 12/2008 DEPARTMENT OF REHABILITATION – Anaheim, CA
REHABILITATION SUPERVISOR
- Provided on-going casework supervision.
 - Conducted quarterly work service meetings with community partners.
 - Served as supervisor liaison contact with contract vendors.
- 12/1995 – 8/2000 DEPARTMENT OF REHABILITATION – Upland, CA
SENIOR REHABILITATION COUNSELOR
- Maintained caseload of more complex and challenging cases.
 - Provided training and consultations to other counselors.
 - Participated in district training committee and district SOD review team.

EDUCATION:

- 6/1995 Cal State University-Los Angeles – Los Angeles, CA
M.S. IN REHABILITATION COUNSELING
- 8/1988 Cal State University-Los Angeles – Los Angeles, CA
B.S. IN REHABILITATION COUNSELING